

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/104/2014

Applicant : Smt. Asefa Majid Khan,
Khalaxi Line, Motibagh,
N.R.C.D.C. Colony, near Bishop Chawl,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 25.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant had applied for new service connection at her premises in the month of February

2014. However, non applicant did not release electric connection. Therefore she approached to I.G.R.C. Learned IGRC directed to release new service connection before 30.4.2014 subject to completion of other necessary formalities. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application before this Forum for payment of compensation for delay in releasing new service connection.

3. Non applicant denied applicant's case by filing reply dated 13.5.2014. It is submitted that the applicant applied for new service connection on Dt. 14.2.2014. Her application was under process. However, she approached I.G.R.C. on Dt. 5.3.2014. Since the matter was subjudice before Learned I.G.R.C. the non applicant had to wait till the orders of I.G.R.C. Learned I.G.R.C. directed to release the connection before 30.4.2014 by order dated 28.3.2014. As such demand note was issued and after payment of demand note and completion of other formalities, connection has been released on 8.4.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that the application of new service connection was submitted on 14.2.2014 and it was under process and applicant approached I.G.R.C. even before one month from the date of application. However, as per the order of Learned I.G.R.C. the

connection has already been released on Dt. 8.4.2014. Hence there is no question of any compensation being paid to the applicant for non release of new service connection.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN