

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/09/2012.

Applicant : Late Sayyad Haider Mohd. Chand,
Through Son Sayyad Chhote Saheb,
At Gaddigudam, near Police Chouki,
NAGPUR.

Non-applicant : MSEDCL represented by
The Nodal Officer,
The Superintending Engineer
(Distribution Franchisee),
NUC, Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON DT. 17.3.2012

The applicant filed present Grievance application on Dt. 27.1.2012 under regulation 6.4 of the MERC (CGRF & Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

1. The applicant's case in brief is that the applicant has three rooms in his house. There is only one fan and one power saver bulb. Non-applicant is issuing average bill which is excessive. Therefore, it is necessary to revise the bill and

test the meter. Therefore the applicant filed present Grievance application.

2. The Non-Applicant denied the case of the applicant by filing reply on Dt. 23.2.2012. It is submitted that in house of the applicant there are –

- i) 3 Nos. T.V. Sets.
- ii) 2 Nos. CFL Lights
- iii) 4 Nos. tube lights.
- iv) 4 Nos. fans.

The applicant paid electricity bills up to February 2011. Due to complaint of the applicant, old meter was replaced in March 2011. At that time, amount of Rs. 696.15 was credited to the account of the applicant. Again the applicant objected for another meter and therefore again meter was changed. At that time also credit of Rs. 20487.48 was given to the applicant. The applicant paid Rs. 9700/- on 16.3.2011, Rs. 10000/- on 30.9.2011, Rs. 4000/- on 31.10.2011. Till December 2011, amount of Rs. 40227.29 is due and outstanding against the applicant. The application be dismissed.

3. Forum heard the arguments of both the sides and perused the record. There is nothing on record to show that the meter was faulty. Even then, on request of the applicant, Non-applicant has changed the meter twice. Considering

the entire record, in the opinion of the Forum, there is no necessity of revision of the bills.

4. However, record shows that the applicant deposited Rs. 700/- as per the receipt Dt. 13.6.2011, so also Rs. 100/- as per receipt Dt. 17.3.2011 for testing of the meter. Up till now, the meter of the applicant is not tested and therefore the applicant is entitled to get refund of Rs. 700 + Rs. 100 = Rs. 800/- from Non-applicant. Hence the Forum proceeded to pass following order.

ORDER

1. The grievance application is partly allowed.
2. Non-applicant shall refund amount of Rs. 700 + Rs. 100 = Rs. 800/- to the applicant
3. All other relief claimed by the applicant are hereby dismissed.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN