

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/063/2008

Applicant : Smt. Ashwini Abhay Patankar
At "Malti" Plot No. 282, Dharampeth
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Congressnagar Division, NUC,
Nagpur.

Quorum Present : 1) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 15.01.2009)

This grievance application has been filed on 11.12.2008 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of not giving him a new electricity connection. The applicant has demanded compensation towards harassment caused to him.

Before approaching this Forum, the applicant had filed his grievance before the Internal Grievance Redressal Cell (in short, the Cell) under the said Regulations. The Cell, upon inquiry, informed the applicant by its letter, vide letter No. 3274 dated 28.05.2008.

The matter was heard on 13.01.2009.

The applicant's case was presented before this Forum by his nominated representative Shri Abhay Patankar.

The applicant had contended on his application under RTI Act. The applicant had already filed application 18.04.2008 & 07.05.2008 for information about release of new connection. The applicant also requested to grant of new connection for domestic purpose in his letter on dated 14.11.2008.

The non-applicant has submitted his parawise report dated 03.01.2009, the applicant's application dated 19.03.2008 for new electric connection. The non-applicant has inspected applicant's premises. Shri Dinkar Ramchandra Patankar against consumer no. 410010733760 the arrears was outstanding of Rs. 16,971/-.

He also stated 50% of arrears amount has paid by his brother Shri Vinit Patankar but Shri Abhay Patankar did not pay the 50% of arrears amount. Due to which he did not release the connection.

As per Regulation 10.5 of the MERC (Electricity Supply Code and Other Conditions of Supply) Regulations 2005 provides as under:

“Any charge for electricity or any sum other than a charge for electricity due (arrears) to the Distribution Licensee which remains unpaid by a deceased consumer or the erstwhile owner/occupier of any premises, as a case may be, shall be a charge on the premises transmitted to the legal representatives/successors-in-law or transferred to the new owner/occupier of the premises, as the case may be, and the same shall be recoverable by the Distribution Licensee as due from such legal representatives or successors-in-law or new owner/occupier of the premises, as the case may be:

As the (property) house is of his father’s. Hence as per law the applicant is liable to pay the dues. It is seen that in due course of hearing and documents submitted there is no harassment to the applicant from non-applicant MSEDCL authority, hence there is no question of compensation.

In this case, Forum had come to conclusion,

- 1) The applicant did not clear the out standing dues of his account, hence he is not liable for issuing the new connection till payment on the premises.
- 2) There is no harassment from MSEDCL side to the applicant. That is why no question of compensation arises.

The applicant & non-applicant shall carryout this order and report compliance to this Forum after payment and other formalities and release the connection within ten days.

Sd/-
(S.F. Lanjewar)
Member-Secretary
CONSUMER GRIEVANCE REDRESSAL FORUM

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**