

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/063/2009

Applicant : Sau. Ranjana Dadarao Deshpande
At. Samata Nagar,
Nara No. 2, Pole No. S.A.22,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Civil Line Division, NUZ,
Nagpur.

Quorum Present : 1) Shri Meera Khadakkar
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

3) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 04.01.2010)

The present grievance application has been filed on
05.11.2009 under Regulation 6.4 of the Maharashtra Electricity

Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The applicant has approached this Forum in respect of not giving electric connection within reasonable time. The applicant had approached the Internal Grievance Redressal Unit on 27.08.2009. However, no relief is granted to her.

It is the complainant's case, that she has paid the amount for new connection on 02.04.2009. However, no new connection is given to her.

The applicant has prayed for immediate connection as well as compensation for mental harassment.

The respondent filed his say on 20.11.2009 where in it is stated that new connection is given to the consumer on 14.11.2009. It is further submitted that complainant had not complied with several terms & condition for giving new connection. Therefore there was delay for electric meter.

The complainant was absent on the date of hearing the respondent has stated that the grievance of the applicant is now resolved. It appears from the documents on record that the complainant's grievance was in respect of not getting electric connection. She is given connection on 14.11.2009. There after the complainant remained absent therefore we will have accept that the main grievance is now resolved.

The complaint has prayed for compensation for mental harassment suffered by her. The respondent has filed letter signed by the complainant, it appears that the complainant had not complied

with the necessary preparation for the connection, as a complaint is partly responsible for the delay. She is not entitled to claim compensation for the delay. Similarly the complainant has also not stated about the quantum of compensation.

After considering the material on record. We are satisfied the complainant's main grievance is resolved. Her request for compensation is here by rejected.

The same, therefore, stands disposed off accordingly.

Sd/-	Sd/-	Sd/-
(S.F. Lanjewar)	(Smt. Gauri Chandrayan)	(Smt. Khadakkar)
Member-Secretary	MEMBER	CHAIRMAN

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR