

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/66/2014

Applicant : Sayyad Mustaq Ali S. Ahmad Ali,
Bhaldarpura,
Gandhibagh,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 28.4.2014.

1. The applicant filed present grievance application before this Forum on 6.3.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410013805311. He has been receiving excessive bills since

replacement of meter. He complained to non applicant regarding excessive bill. Non applicant informed that the meter is O.K. But he is not satisfied with the result. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 26.2.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 18.3.2014. It is submitted that the consumer is being issued electricity bill as per meter reading. Old meter of consumer bearing No. 16/060846 was replaced in March 2013 and new Meter No. 65/G1053764 was installed. In the month of March & April 2013 the consumer was issued average bill of 151 units per month. In April 2013 bill for actual meter reading for 364 units for Rs. 75.46 was issued by deducting Rs. 1599.05 paid for previous average bill. In June 2013 bill for 112 units with 'Inaccessible' meter status was issued. In July 2013 bill for actual meter reading for 1329 units for Rs. 9729.65 was issued by deducting Rs. 471.70 paid for previous average bill. On receipt of complaint from the consumer his meter No. 65/G1053764 was tested with acucheck in presence of consumer, where it was found O.K. Consumer was not satisfied with this result, hence he approached to I.G.R.C. Bill of the consumer for the month of July 2013 has been divided in 5 months (March 2013 – July 2013) and amount of Rs. 2665.46 has been deducted from the bill of October 2013. Learned I.G.R.C. rejected grievance application of the applicant by order Dt. 26.2.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 65/G1053764 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant. Hence bill can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN