

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/005/2014

Applicant : Shri M.D.V.K. Prasad Rao
M. Rammurti, Plot No. 61, M.B.Estate,
Near Akarnagar, Friends Colony,
Katol Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Shri. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 3.3.2014.

1. The applicant filed present grievance application before this Forum on 4.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410014328096. He has received excessive bills. The applicant further

stated that though the meter photo reading is carried out by the non applicant, the bills are issued either 'Locked' or 'Inaccessible'. It is also submitted that bill for November 2013 was for 3000 units without meter photograph. The average calculation is very high. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. disposed off his grievance application by order dated 21.12.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 22.1.2014. It is submitted that consumer has been issued electricity bills as per meter reading. Average billing was done from June 2013 to September 2013 @ 192 units per month. In October 2013 bill as per actual meter reading for 3814 units was issued for Rs. 33293.29 by deducting amount of Rs. 4101.61 paid for previous average billing. Consumer complained regarding excessive bill for October 2013. As such, meter of the applicant was tested by acucheck and it was found O.K. When the consumer approached I.G.R.C., Learned I.G.R.C. held that as the average consumption of new meter for the period from February 2013 to November 2013 is 542 and that of old meter for the same corresponding period for previous year comes to 533 units, and as there is no considerable difference in average consumption in a given period, there is no need of retesting of the meter. On this ground Learned I.G.R.C. rejected the grievance application of the applicant by order dated 21.12.2013. As the meter is O.K. bills of the applicant can not be revised. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 22.1.2014, this Forum directed that the applicant's meter should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN