Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Applicant: Shri Ravindra Rajaram Borkar,
Chandramani Nagar, Lane No. 4 L,
Nagpur:440 027.Non-applicant: Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.Quorum Present: 1) Shri Shivajirao S. Patil,
Chairman.Quorum Present: 1) Shri Shivajirao S. Patil,
Member.

Case No. CGRF(NUZ)/281/2014

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 5.1.2015.

1. The applicant filed present grievance application before this Forum on 10.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations). 2. The applicant's case in brief is that he received excessive electricity bill for the month of June & July 2014. Therefore said bills may be revised.

3. Non applicant denied applicant's case by filing reply Dt. 24.11.2014. It is submitted that meter of the applicant was tested by acucheck on 10.9.2014 and it is found O.K. Meter photo was not visible and therefore Learned I.G.R.C. passed order dated 30.11.2014 and directed to revise applicant's bill of July 2014 by bifurcating the consumption of 2 months & to give credit to the applicant accordingly. Order of Learned I.G.R.C. is duly complied and credit of Rs. 117.55 is given to the applicant in the bill of October 2014. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that in the month of June 2014, reading is only 60 units. However, in July 2014, consumption is shown 246 units for 1.03 months. Record shows that photo of the meter was not clear and therefore consumption of the applicant for the month of June 2014 & July 2014 comes to 306 units and therefore there is average of 150 units per month. On this background Learned I.G.R.C. ordered to revise the applicant's bill of July 2014 by bifurcating the consumption in 2 months and to give credit to the applicant accordingly. In our opinion order passed by Learned I.G.R.C. is perfectly legal and proper. This order of Learned I.G.R.C. is duly complied by SNDL in the month of October 2014. CPL shows that in October 2014, credit of Rs. 117.55 is already given to the applicant.

6. There are three rooms, 2 fans, 4 CFL, one T.V. and one cooler. Considering this connected load, in our opinion order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order :

ORDER

1) Grievance application is dismissed.

(Anil Shrivastava) MEMBER SECRETARY (Adv. Subhash Jichkar) MEMBER (Shivajirao S. Patil), CHAIRMAN