

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/308/2014

Applicant : Smt. Rajkumari S. Dubey,
165-A, Sankalp Sama Complex,
Mohannagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.1.2015.

1. The applicant filed present grievance application before this Forum on 29.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that She received excessive bills. Being aggrieved by the order passed by Learned I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 16.12.2014. It is submitted that meter was tested by acucheck and found O.K. There is no need to test the meter again. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that there are 11 rooms. It is 3 storied building. On this meter in dispute, load of 7 rooms, appears to have been diverted. Spot Inspection report shows that there is very tremendous load. Spot inspection report of consumer No. 410019455485 shows that there are 7 rooms, 10 family members are residing. There are 3 halls. There are 12 fans, 18 CFLs, 11 tube lights, 1 T.V., 1 set top box, 2 freeze, 7 coolers, one motor pump, 1 washing machine, 1 computer. There is also another Consumer Number of same applicant bearing Consumer No. 410018018415. On this 2nd meter also, there are 7 rooms, six fans, 28 CFL, 6 tube lights, 1 TV, 1 set top box, 1 freeze, 1 motor, 1 mixer, 1 geezer, 1 washing machine and 1 micro oven. During the course of arguments applicant also argued that there are also students in some rooms.

6. Considering such type of tremendously heavy load, it is but natural to have more consumption. Meter testing report Dt. 17.7.2014 shows that meter is O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant and hence bill can not be revised.

7. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN