

**Before Maharashtra State Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/027/2005

- Applicant : Smt. Bebibai Somraj Patil
represented by her nominated
representative---- her son
Shri Rajendra Somraj Patil
At Linga, Taluka Katol,
Dist. Nagpur.
- Non-Applicant : The Nodal Officer (Shri Lakshane),
Assistant Engineer,
O&M Division, Katol,
NAGPUR.
- Quorum Present : 1) Shri S.D. Jahagirdar, IAS (Retd),
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone, Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone, Nagpur.

ORDER (Passed on 29.06.2005)

The present grievance application is filed before this Forum in the prescribed schedule "A" on 07.06.2005 as per Regulation No. 6.3 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulations, 2003 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of non-release of electricity connection for her proposed flour mill at village Linga, Tahsil Katol, Dist. Nagpur.

The matter was heard by us on 28.06.2005 when both the parties were present. Both of them were heard by us. Documents produced by both the parties are also perused by us.

After receipt of the grievance application, the non-applicant was asked to furnish parawise remarks on the applicant's application in terms of Regulation numbers 6.7 and 6.8 of the said Regulations. The non-applicant, accordingly, submitted to this Forum his parawise remarks dated 20.06.2005 on 28.06.200. A copy thereof was given to the applicant's representative on 28.06.2005 before the case was taken up for hearing and opportunity was given to him to present the applicant's case on this parawise report also.

The applicant's representative has contended that the applicant had applied to the non-applicant for the purpose of releasing electricity connection to her 10 H.P. flour mill at village Linga, Tahsil Katol, Dist. Nagpur. However, the applicant's request has not yet been granted by the non-applicant. According to the applicant's representative, the applicant's family is enlisted as a Below Poverty Line family and that there were two flour mills in the village in the year of 1998 and further that because of the partition within the applicant's joint family, one of the flour

mills was closed and since then only one floor mill is in existence in the village. The applicant's representative added that he had made a complaint under the said Regulations before the Internal Grievance Redressal Unit headed by the Executive Engineer (Adm) in the Office of the Superintending Engineer, Nagpur Rural Circle, MSEB, Nagpur on 02.04.2005. The grievance of the applicant was heard by this Unit on 10.05.2005 and upon hearing, the Unit head issued a letter, being letter number 3102 dated 10.05.2005, to the applicant communicating therein that the work of erecting a high voltage Transformer has been sanctioned under the A.P.D.R.P. and that the request of the applicant would be considered immediately after commissioning of this high voltage Transformer. The applicant was not satisfied with the remedy provided by the Internal Grievance Redressal Unit and hence she filed the present grievance application before this Forum under the said Regulations.

The applicant's representative lastly prayed that the non-applicant be directed to release the electricity connection sought for by the applicant at an early date.

The non-applicant has stated in his parawise report that the applicant had shown her inability to bear the cost of erection of the high voltage Transformer and the cost of the cables etc. with the result that the applicant's request was not be considered till date. He further added that village

Linga where the applicant proposes to run a floor mill is already taken up under the A.P.D.R.P. and that once this the high voltage Transformer is commissioned, an appropriate demand note would be issued to the applicant and the applicant's request will be considered on payment of the demand note amount and also upon the applicant submitting the test report etc.

During the course of hearing, the non-applicant was asked by us as to by what date the applicant's request will be considered favourably. There-upon the non-applicant stated before us that since the village Linga is already taken up under A.P.D.R.P. for purpose of erection of a new high voltage Transformer, the applicant will be provided the electricity connection sought for by her in any case before 15.10.2005. The applicant's representative there-upon stated that the applicant is prepared to wait till then.

In view of the commitment made by the non-applicant to provide the electricity connection for the applicant's 10 H.P. floor mill on or before 15.10.2005 and also in view of the fact that the applicant's representative has shown his willingness to wait till 15.10.2005, we do not see any objection to agree to the solution given by the non-applicant which the applicant's representative has accepted.

In the light of above, we accept the grievance application of the applicant and pass the following order.

The non-applicant shall energize the floor mill proposed to be set-up by the applicant in any case on or before 15.10.2005 as voluntarily assured by the non-applicant.

The non-applicant shall report compliance of this order to this Forum on or before 25.10.2005 failing which legal consequences may follow.

(Smt. Gouri Chandrayan)
MEMBER

(S.D. Jahagirdar)
CHAIRMAN

**M.S.D.C. Ltd's CONSUMER GRIEVANCE REDRESSAL
FORUM, NAGPUR URBAN ZONE, NAGPUR.**