Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/03/2012

Applicant : Shri Hussen G. Chavan,

At Chandramaninagar,

Marg No. 3, (L),

NAGPUR.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee), Nagpur Urban Circle,

Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil Chairman,

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2) Adv. Smt. Gouri Chandrayan, Member,

3) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 05.03.2012.

The applicant filed this grievance application on 07.01.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

- 1. The applicant's case in brief is that in September 2011 applicant receive a bill of 2147 units amount of Rs.12,320/-. It is the excessive bill and therefore bill should be revised. The applicant filed grievance application to IGRC but it is rejected, therefore applicant filed present grievance application.
- 2. The non-applicant denied the case of the applicant by filing reply dated 30.01.2012. It is submitted old meter was checked by accu-check in presence of representative of the applicant and meter is Ok. Therefore application of the applicant deserves to be dismissed. Amount of Rs.19,131=67 is due and outstanding against the applicant.
- 3. Forum heard argument of both the side and perused the record. It is specifically mentioned in the order of IGRC that ZBM Shri Vikram Bhoyer was requested by E-mail dated 28.12.2011 to accu-check the meter for its correctness and submit the report. ZBM Shri Vikram Bhoyer as per E-mail dated 28.12.2011 submitted report stating that meter was replaced on 26.12.2011, old meter was tested in testing lab and found that it is Ok.
- 4. As per order of this Forum meter was tested in presence of both parties and Member-Secretary of Forum in lab and meter is found Ok as per testing report.

5. Therefore old meter is fault free and the consumption recorded by meter is correct and therefore application deserves to be dismissed. Forum proceed to pass the following order.

ORDER

The grievance application is dismissed.

Sd/- Sd/- Sd/
(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)

MEMBER MEMBER CHAIRMAN

SECRETARY

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