Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/306/2014

Applicant : Smt. Priti Ashok Kalda,

House No. 682, Chitnavis Pura,

Sakkardara, Mahal,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present

: 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 19.1.2015.

- 1. The applicant filed present grievance application before this Forum on 28.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that she received excessive bills. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum.

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- 3. Non applicant denied applicant's case by filing reply Dt. 16.12.2014. It is submitted that meter was tested in meter testing laboratory on 17.11.2014 and was found O.K. Therefore bill can not be revised.
- 4. Forum heard arguments of both the sides and perused the record.
- During the course of hearing on Dt. 18.12.2014, it was ordered to test the meter in the laboratory of M.S.E.D.C.L. and to submit the report. Accordingly meter of the applicant is tested on 1.1.2015 in the laboratory of M.S.E.D.C.L. in presence of consumer's representative and meter testing report Dt. 5.1.2015 shows that meter is O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant and hence bill can not be revised. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Hence Forum proceeds to pass following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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