

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/305/2014

Applicant : Sheikh Hamid Rehman Sheikh,
H.No. 1237/A/121, Taj Nagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.1.2015.

1. The applicant filed present grievance application before this Forum on 28.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills, Therefore he complained to I.G.R.C. Being aggrieved by the order passed by the I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 16.12.2014. It is submitted that as per order of I.G.R.C. meter was tested on 20.11.2014 in presence of applicant and found O.K. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

6. We have carefully perused CPL of the applicant. It is noteworthy that since January 2012 to March 2013, there was tremendously less consumption shown in the CPL, i.e. January 2012 – 14 units, February 2012 – 18 units, March 2012 – 9 units, April 2012 – 13 units, May 2012 – 28 units, June 12 – 7 units, August 2012 – 26 units, September 2012 – 12 units, October 2012 – 11 units, November 2012 – 13 units, December 2012 – 9, January 2013 – 15 units, February 2013 – 14 units, March 2013 – 12 units. In April 2013, this meter was changed and since then real, believable and proper reading is noted every month. Therefore it is clear that since January 2012 to March 2013, applicant appears to have manipulated the meter reader and therefore real reading was not noted. Meter was changed in March 2013. In March 2013, actual reading was not taken and average reading was noted. Therefore in April 2013 reading is shown 656 units for 2 months.

7. We have carefully perused spot inspection report Dt. 15.12.2014. It is totally blank. In spot inspection report, it is mentioned that address not found, employee went for spot inspection. Contacted on mobile of the applicant but was not responding and it was switched off. Therefore it is clear that applicant indirectly avoided spot

inspection, and attempted to suppress connected load. Thereafter there was another spot inspection on 19.12.2014.

8. Learned I.G.R.C. directed to replace the applicant's disputed meter immediately and to test it in his presence in meter testing laboratory of SNDL and to take action of revision of disputed bills, if so necessitated as per findings of laboratory testing. Accordingly, meter was tested on 20.11.2014 in the laboratory of SNDL and found O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant. Therefore grievance application deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN