Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur	
<u>Case No. CGRF(NZ)/194/2015</u>	
Applicant	 The President of Ram Mandir Satranjipura, Bhandara Rd. Itwari, Nagpur-08.
Non–applicant	 Nodal Officer, The Superintending Engineer, (D/F.) NUC,MSEDCL, NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Rody, Nodal Office. 2) Shri Dahasahastra, SNDL Nagpur.

> <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.

2) Adv. Subhash Jichkar, Member

ORDER PASSED ON 23.12.2015.

1. The applicant filed present grievance application before this Forum on 07.11.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 03.12.2015.

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3. Forum heard arguments of both the sides and perused record.

4. In April 2015 and June 2015 there was inaccessible status in May 2015 reading is shown 18 units for 3 months. Therefore it is not proper consumption accumulated and reading of consumer of 1379 units for 2 months are shown in July 2015. It is the fault of meter reader. Therefore applicant is entitled for slab benefit and DPC interest can not be charged. Accordingly revision of the bill is necessary.

5. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.
- Bill for the month of April 2015, May 2015, June 2015 and July 2015 to be revised by giving slab benefit and DPC interest shall not be charged. Accordingly April 2015 to July 2015 bill revised.
- 3) Non applicant is directed to comply within 30 days from the date of this order.

Sd/-

sd/-

(Adv. Subhash Jichkar) MEMBER (Shivajirao S. Patil), CHAIRMAN