

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/013/2009

Applicants : Shri Bhausahab S. Tijare,
Plot No. 52, Ulhasnagar,
Manewada Road, Parvatinagar
Nagpur.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Mahal Division, NUZ,
Nagpur.

Quorum Present : 1) Shri D.K. Chaudhari
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gauri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 22.05.2009)

The present grievance application is filed on 11.02.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of excess billing of energy bill from 2006 to 2008.

Before approaching this Forum, the applicant had raised this grievance before the Dy. Executive Engineer Manewada Sub-Division, MSEDCL, Nagpur by his application dated 14.08.2008. However, no remedy was provided to his grievance and hence, the present grievance application.

The intimation given to the Dy. Exe. Engineer as aforesaid is deemed to the intimation given to the Internal Grievance Redressal Cell (in short, the Cell) under the said Regulations and as such, the applicant was not required to approach the Cell before coming to this Forum.

The matter was heard on 15.04.2009.

The applicant contended that the applicant is the consumer of MSEDCL having connection no. 410013959378. The Mistake of fact excess unit bill from 2006 to 2008 are fabricated and indiscriminate calculation in various bill as said above.

The applicant is also contended that nine numbers complaints have been given to non-applicant but non-applicant has not given a single reply to the applicant, right from 2006 to till today and congruous complaints kept pending intentionally, knowingly and unlawfully by the non-applicant. In this way the non-applicant has not justified controversial complaint given by the applicant. The applicant has pointed out the mistake of facts in various energy bills from 2006 to 2008 by preparing yearwise statements. The non-applicant are not admitting the mistake of facts committed during 2006-08. Without giving any competent reply of complaint of the complainant's non-

applicant has no any legal right to disconnect the regular supply of complainant accordingly to the rules and provision. But why not accepting the mistake of facts made by non-applicant in the various energy bill. At first rectify the mistake of the facts committed by the non-applicant and take legal action against the complainant, incomplete and discriminate calculations made by the non-applicant intentionally.

The applicant lastly prayed that to correct the energy bill and give natural justice to the applicant.

The non-applicant has submitted his parawise report on dated 03.03.2009, the non-applicant contended that the applicant has no complaint regarding energy meter. The non-applicant has issued energy bill from 2006 to 2008 as per I.T. report. The non-applicant has issued number of letters i.e. the reply to the complaint of the applicant during 2006 to 2008 as per non-applicant letter dated 26.12.2008 and 19.03.2009. As directed by this Forum on dated 04.03.2009 the details of the details of energy bill is same as below.

The energy bill of March 2006 bill

Bill unit	147.00
Fix charges	40.00
Electric charges	376.80
Electricity duty	57.07
F.C.A.	58.80
Interest	8.54
Arrears	180.46
<u>Interest arrears</u>	<u>108.69</u>
<u>Net bill</u>	<u>830.36</u>

Tariff rate at that time 1 to 30 unit	Rs. 1.25 per unit
31 to 300 unit	Rs. 2.90 per unit

and issued the energy bill as per consumption used by the applicant during 2006 to 2008 and it is correct as per the consumer personal ledger (CPL).

We have carefully gone through all the documents produced on record and all submissions, written and oral made before us by both the parties.

The Forum has come to the conclusion that the energy bill issued by the non-applicant to the applicant are correct as per CPL.

The applicant's grievance application rejected accordingly in terms of this order.

Sd/-
(D.K. Chaudhari)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER
CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR.