

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/023/2010

Applicant : Shri Mohammad Yasin Abdul Hamid
At Near Lal Building, Ansar nagar,
Mominpura,
NAGPUR.

Non-applicant : MSEDCL represented by
Executive Engineer
Gandhibag Division, MSEDCL,
NUZ, Nagpur.

Quorum Present : 1) Smt. Meera Khadakkar
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

3) Shri D.G. Gawnar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 09.04.2010)

This grievance application is filed on 17.02.2010 under
Regulation 6.4 of the Maharashtra Electricity Regulatory Commission

(Consumer Grievance Redressal Forum & Electricity Ombudsman)
Regulations, 2006 here-in-after referred-to-as the said
Regulations.

- 1) The applicant has filed present grievance application. The complainant about not giving new electric connection/meter.
- 2) He has further contended that the P.D. shown against his premises may be cancelled as the same is not in respect of his premises.
- 3) He prayed for grant of compensation for mental harassment.

The complainant has submitted that initially he was asked to pay the P.D. arrears. It is his contention that the house on which P.D. arrears are shown is not in his possession thereafter he has filed site plan of the house. He has also filed an affidavit stating that he will pay the arrears in case there is any amount found in respect of his premises. He has filed said map & affidavit on 12.01.2010.

The non-applicant has submitted his reply on 17.03.2010. It is submitted that after Spot Inspection Report and inquiry the consumer is given new connection on 26.02.2010.

Heard both the parties, the complainant has admitted he is given new electric meter on 26.02.2010. His grievance about not getting new electric meter is now resolved.

The consumer's learned representative has submitted that he had applied for new electric connection in the month of January 2009 and he is given connection in the month of February 2010 there is

a delay of about one year. Therefore the complainant has prayed for compensation.

Though the contention of the complainant representative appears to be correct. He is not entitled to claim the compensation. The non-applicant has filed documents on record, it appears from the documents that the complainant has completed the formalities for getting new connection on 12.01.2010. Thereafter the non-applicant has inspected the site and the connection is give immediately. Hence, there is no delay as stated by the complainant, the complainant is not entitled to claim compensation.

After considering the arguments as well as documents of both the parties. The grievance application is liable to be allowed with following order.

Order

The applicant's grievance application is partly allowed.

- 1) The applicant's grievance of new electric meter is resolved by the non-applicant.
- 2) The applicant's prayer for compensation is rejected.

The non-applicant should carry out this order immediately and report compliance to this Forum on or before 15.05.2010.

Sd/-
(D.G. Gawnar)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

Sd/-
(Smt. Khadakkar)
CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

