

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/017/2011**

Applicant : Late Rubiyabano Mohd. Hanif  
Through Mohd. Hanif  
At House No. 665, Ward No. 65,  
Khalasi Lane, Shiv Mandir Road,  
Nagpur.

Non-applicant : MSEDCL represented by  
the Nodal Officer-  
Civil Line Division,  
Nagpur Urban Zone,  
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Smt. Gouri Chandrayan,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER (Passed on 20.04.2011)**

The present grievance application is filed by Late Rubiyabano Mohd. Hanif through Mohmad Hanif, house no. 665, Ward No. 65, Khalasi Lane, Shiv Mandir Road, Nagpur on dated 01.04.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The applicant's case in brief is that, since before two years applicant is not getting current electricity bill but receiving excessive bills. She complained to officers of the MSEDCL at several times but in vain. Therefore the applicant filed present grievance application and claim following reliefs namely :-

- 1) Proper bill may be issued to the applicant.
- 2) Excessive amount of the bill alongwith interest be refunded.
- 3) Old meter should be tested.
- 4) Suitable action may be taken against the officers of the MSEDCL.
- 5) Compensation of Rs.5000/- for physical and mental troucher should be given to the applicant.

When the matter was fixed for hearing, applicant filed pursis in writing and submitted that MSEDCL had given credit of Rs.2156/- to the applicant and this amount is deducted from the bill of March 2011. Total amount of Rs.786/- is credited in the account of the applicant and therefore now applicant is fully satisfied and applicant don't want to proceed with the matter and therefore matter should be filed. Likewise Executive Engineer (Civil Line Division) also submitted letter dated 18.04.2011 to the Forum and submitted that the consumer is fully satisfied and letter to that effect is given by the consumer to MSEDCL. Therefore matter should be dismissed.

Forum perused all the documents on record. Record shows that the grievance of the applicant is fully satisfied and came to an end therefore consumer don't want to proceed with the matter. Hence proceed to pass the following order.

**ORDER**

The grievance application is dismissed.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN

**Member-Secretary**  
Maharashtra State Electricity Distribution Co. Ltd.'s  
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