

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/304/2014

Applicant : Smt. Fatemabee Jafar Ali,
Nai Basti, Teka,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 19.1.2015.

1. The applicant filed present grievance application before this Forum on 26.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bills and therefore those bills may be revised. Being aggrieved by the order passed by the I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 16.12.2014. It is submitted that as per order passed by Learned I.G.R.C. her bill is revised and credit is given to her. Grievance application deserves to be dismissed.

4. On the date of hearing applicant was absent on 18.12.2014. Therefore case was adjourned on 5.1.2015. However, again on 5.1.2015 applicant was absent. No adjournment application is filed by her and therefore case was proceeded exparte.

5. Forum heard argument of non applicant and perused record.

6. We have carefully perused CPL of the applicant. In her CPL, tremendously less consumption is previously noted. In August 2012 – 33 units, October 2012 – '9' units, January 2013 – '14' units, April 13 '20' units, August 2013 – 26 units and similarly in other months, which is even below '70' units. Therefore it appears that previously readings were manipulated. Thereafter meter was changed in September 2013. Due to change of meter actual reading was not taken in September 2013 and October 2013 and therefore accumulated reading was noted in November 2013 i.e. 3419 unit for 3 months. It appears that previously meter reader and applicant manipulated the meter and real consumption was not noted. However, consumed energy's figure was available in the meter and it was noted in November 2013. Learned I.G.R.C. passed order dated 28.10.2014 and directed to revise the bill of applicant. Accordingly, bill is revised and credit of Rs. 3219.33 is given in the month of October 2014. No much

relief can be granted to the applicant. Order passed by Learned I.G.R.C. is legal & proper and needs no interference.

7. It is noteworthy that since 11.4.2014, there is absolutely no payment by the applicant and she is utilizing the electrical energy without payment of any amount. It is also not proper.

8. For these reasons, grievance application deserves to be dismissed. Hence following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN