Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur <u>Case No. CGRF(NZ)/184/2015</u>

Applicant : Shri Praveen M.Ghodkhande 117, Shivaji Nagar, Nagpur-10

Non–applicant : Nodal Officer, The Superintending Engineer, (D/F.) NUC,MSEDCL, NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Rody, Nodal Office. 2) Shri Dahasahastra, SNDL Nagpur.

> <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.

> > 2) Adv. Subhash Jichkar, Member

3) Mrs. V.N.Parihar, Member / Secretary. ORDER PASSED ON 17.12.2015.

1. The applicant filed present grievance application before this Forum on 23.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 20.11.2015.

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3. Forum heard arguments of both the sides and perused record.

4. Applicant filed application for new connection for construction on 19-08-2015 but demand is given after passing of IGRC order on 15-10-2015. Applicant is entitled to claim of compensation for delay period in issuance of demand according to MERC's SOP Regulations 2005 and 2014.

5. There is 170 ft. distance and some Poles are required. Therefore infrastructure is required and period for issuing connection is 90 days. IGRC passed order for issuing connection within 3 months from the date of payment of demand note.

6. Applicant paid the amount of demand on 16-10-2015. There is nothing on record to show that applicant given test report. Without submission of test report connection can not be given. Hence the following order.

ORDER

- 1) Application is partly allowed.
- 2) Non applicant shall pay the compensation to the applicant according to MERC's SOP Regulations 2005 and 2014 for delay in issuing of demand
- 3) Applicant shall submit test report and on submitting test report by applicant, non applicant shall issue connection to applicant as per Rules and Regulations.
- 4) Non applicant is directed to comply within 30 days from the date of this order.

