

**Before Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/008/2009

- Applicants : Shri Jayanta G. Nasare
At post Bhisnoor ,
Tahsil, Narkhed,
Dist. Nagpur.
- Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Katol Division, NUZ,
Nagpur.
- Quorum Present : 1) Shri D.K. Chaudhari
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gauri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 22.05.2009)

The present grievance application is filed on 29.01.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of compensation for mental harassment for releasing of electric supply to the applicant's agricultural pump. Hence, the present grievance application.

Before filing the present grievance application, the applicant had approached the Internal Grievance Redressal Unit by filing his complaint on 29.01.2007 under said Regulations raising therein the present grievance. The Unit, upon hearing, passed the order has not satisfied by the applicant, hence the applicant has approached to this Forum by filing the application on 29.01.2009.

The matter was heard by us on 06.03.2009.

Adequate opportunity was given to both the parties to make their submissions.

The applicant contended that, the application for releasing of electric supply to agriculture pump has been submitted to MSEDCL office on dated 29.05.2005. The survey for measurement of agricultural pump has been done by the non-applicant and received demand note amount of Rs. 5,200/- on dated 08.03.2006 and paid the demand on dated 14.03.2006 and electric supply to the applicant's agriculture pump has been connected on 18.06.2006 by the non-applicant.

The applicant has strongly urged that the compensation amounting of Rs. 10,000/- for mental harassment by the non-applicant.

The non-applicant's has submitted his parawise report dated 17.02.2009 which is on record. A copy to this report was given to the applicant and he was given opportunity to offer his say on this parawise report.

The non-applicant contended that the application alongwith village form No. 7/12 for supply of electric connection to the agriculture pump in respect of the applicant has received on dated 29.05.2005. While scrutiny the documents, it is observed that on village form No. 7/12 record there were nine khatedars. The non-applicant further contended that the land survey no. 401 admeasuring 3.43 hectors from village Bhishnur is held jointly by as many as nine khatedars including the applicant. The extract of Village Form no. 7 / 12 of survey no. 401 does not indicate distinctly as to how much and which portion from this land is actually possessed by the applicant. Therefore, the non-applicant was insisted upon the applicant to produce appropriate certificate from the village Talathi to clarify the position. Therefore, there was delay for issuing of demand to the applicant. After completion of the requisite formalities by the applicant demand of Rs. 5,200/- has been issued to the applicant on dated 08.03.2006 and paid by the applicant on dated 14.03.2006 and submitted the test report without completion of electric installation by the applicant on dated 20.03.2006.

The non-applicant was tried to give letter regarding non-completion of electric installation of the applicant in writing on dated 14.06.2006. But the applicant has refused to take the letter from the non-applicant. And on 16.06.2006, the applicant has agreed for non-completion of earthing, and not installation of capacitor to his motor pump. And mentioned in complaint book the work of earthing and providing of capacitor to his motor pump has been completed. After completion of all formalities as per company's rule and regulations the supply to his agriculture pump has been released on 18.06.2006.

We have carefully gone through all the submissions made before us by both the parties and also all documents produced on record by both of them.

The Forum has come to the conclusion that in this case there is no mental harassment to the applicant by the non-applicant. Hence, no question of compensation does arise.

The applicant grievance application is rejected.

Sd/-
(D.K. Chaudhari)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR.