Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/006/2011

Applicant : Shri Manohar Padhye

Through Shri Naresh Padhye, At Near Bhosalaved School,

Ayachit Road, Mahal,

NAGPUR.

Non-applicant: MSEDCL represented by

the Nodal Officer-Mahal Division, Nagpur Urban Zone,

Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

ORDER (Passed on 15.04.2011)

The applicant, Shri. Manohar Padhye through Naresh M. Padhye, resident at Near Bhosalaved School, Ayachit Mandir Mahal, Nagpur, filed the present grievance application on dated 15.02.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

- 1. The applicant's case in brief is that, the consumer is a residential consumer of MSEDCL i.e. non-applicant with consumer no. 410011699816. In December 2010, his old meter is replaced and new meter having no. 6504242437 is installed. Since January 2010 though there was no consumption to that extent even then this new meter was showing excessive bills, Meter is faulty. He applied for change of meter at several times but no action was taken and revise bill not issued. Therefore the applicant filed this application and claim following reliefs.
 - a) Revised bills should be issued to the applicant as per the consumption of 2009 as the disputed meter is faulty.
- 2. The non-applicant resisted claim of the applicant by filing reply on dated 16.03.2011. It is submitted that there is a residential electric connection in the name of Shri. Manohar G. Padhye since January 2006. There was a clock type old meter having no. 06703896163 with the applicant. It was replaced on 03.11.2009 and new meter having no. 65704242437 is installed. At that time last reading of old meter was 9659 and initial reading of new meter was 000002. The Electrical bills were issued to the applicant about excessive bills, therefore new meter was checked and it is found that meter is properly working. But again there was a complaint by the applicant, therefore meter no. 65704242437 was changed

on 24.09.2010 and new meter having no. 14519352 was installed. The last reading of old meter was 3799 and starting reading of new meter was 00004. As per testing report the meter having no. 65704242437 was perfect, therefore bills issued to the applicant are correct. Till the end of February 2011 Rs.7048/- are due and outstanding against the applicant.

- 3. The matter was heard in the forum on dated 17.03.2011.

 Both the parties were present. The non-applicant's side was presented by Shri. S.P. Waghmare, Executive Engineer, Mahal Division Shri. Naresh Padhye pleaded on behalf of consumer.
- 4. Forum heard the arguments of both the side and perused the record. Likewise it is ordered that old meter be sent for testing in presence of applicant, non-applicant and Member-Secretary of the Forum and to submit report.
- 5. Accordingly old meter no. 65704242437 is tested by the non-applicant in presence of applicant and Member-Secretary of the Forum. The testing report dated 22.03.2011 reveals that the disputed meter is properly working and it is not faulty. Therefore no reliefs can be granted to the applicant. The bills issued by the non-applicant MSEDCL are as per meter reading and hence no revision is permissible.

6. We find no force and no substance in the present grievance application and application deserves to be dismissed.

Therefore Forum pass following order.

ORDER

The grievance application is dismissed.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

Member-Secretary

Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur

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