Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NUZ)/177/2015

Applicant : Smt. Vijayalaxmi N.Ramteke

Plot No.5 Sushila Layout Sugatnagar, Nagpur-440026

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

NUC, MSEDCL,

NAGPUR.

Applicant : In Person.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar,

Member

3) Mrs. V.N.Parihar, Member / Secretary.

ORDER PASSED ON 11.12.2015.

1. The applicant filed present grievance application before this Forum on 15.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Applicant's case in brief is that in July 2009 she applied for residential connection but due to oversight of MSEDCL commercial tariff is applied. She filed application for change of tariff. IGRC directed to revise the bills from October 2014 to August 2015 considering residential tariff, but she is not satisfied therefore she approached to this forum.
- 3. Non applicant, denied applicant's case by filing reply dated 02.11.2015.
- 4. Forum heard arguments of both the sides and perused record.
- 5. IGRC directed to revise the bills from October 2014 to August 2015. Applicant's claim to revise the tariff since the date of supply i.e.25-07-2009 but it is barred by limitation as it is not within 2 years as per Regulation 6.6 of the said Regulations.
- 6. In our opinion it is necessary to change the tariff since July 2013 to onward and applicant is entitled for this credit. Hence this order.

ORDER

- 1. Application is partly allowed.
- 2. Tariff of the applicant shall be changed from July 2013 to onward and necessary credit may be given to the applicant.
- 3. Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-(Mrs. V.N. Parihar) MEMBER/ SECRETARY sd/-(Adv. Subhash Jichkar) MEMBER sd/-(Shivajirao S. Patil), CHAIRMAN