

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/012/2009

Applicants : Smt. Leena Vijay Bhalerao
Plot No. 9, Christan Colony,
Mecosabag,
NAGPUR

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Civil Lines Division, NUZ,
Nagpur.

Quorum Present : 1) Shri D.K. Chaudhari
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gauri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 20.05.2009)

The present grievance application is filed on 11.02.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of wrong billing. The MSEDCL will issue the correct energy bills as per consumption and give justice to the applicant. The applicant had not received any order from IGRC within the time stipulated. The applicant has filed his grievance application on 11.02.2009 to this Forum.

The matter was heard on 04.03.2009 & 16.03.2009.

The applicant's case was presented by his nominated representative one Shri Vipin Vijay Bhalerao while the Dy. E.E. Shri Meshram Civil Line Division NUC MSEDCL, Nagpur represented the non-applicant Company.

The applicant contended that MSEDCL has issued arrears bill of Rs.30,630/- dated 22.08.2008 against connection no.410010985335/1 in r/o Smt. Damyantibai T. Bhalerao. In the same premises the MSEDCL has been released new connection on dated 04.12.2007 in the name of Smt. Leena Vijay Bhalerao of service connection no. 410016932578 and transferred the outstanding arrears amount of Rs. 30,630/- against to the connection no. 410010985335/1 to connection 410016932578.

The applicant is also contended that first bill of connection no. 410016932578 was issued Rs. 5,365/- period of 6 months (average billing) on dated 16.06.2008, out of this the applicant has paid Rs. 3500/-.

The applicant has consumed the energy 142 units for the month of July 2008 and ready to pay arrears of Rs.2365=45 and bill for July 2008 of Rs. 848=43. The applicant has urged that the MSEDCL has sent average bill for the month of October, 2007 by considering average reading 382 units is totally wrong.

The applicant has lastly prayed that to issue the correct energy bill.

The non-applicant has submitted his parawise report on dated 26.02.2009 and contended that previously the service connection no.410010985335/1 in r/o Smt. Damyantibai T. Bhalerao which was permanently disconnected on 20.12.2007 having arrears of Rs. 27,304=02 against the above said connection has transferred to the name of Smt. Leena Vijay Bhalerao in the month of July 2008, connection no. 410016932578 in the same premises of Smt. Damyantibai T. Bhalerao. The non-applicant has revised the energy bill in r/o Smt. Damyantibai T. Bhalerao for the period of February 2005 to December, 2007 and credited amount of Rs. 246=27 Memo No. 540 dated 29.12.2008 and transferred in the account of Smt. Leena V. Bhalerao in the month of February, 2009 as well as the wrong bill done by the non-applicant for unit 382 (average bill) has been revised and credited to Rs.1641=65 vide Memo No. 804 dated 14.01.2009 and transferred in account of Smt. Leena Vijay Bhaleroa in the month of February, 2009. The revised bill has been issued to the applicant's representative Shri Vipin Bhalerao on dated 27.01.2009.

The non-applicant contended that the CPL of Smt. Leena V. Bhalerao shows that the outstanding amount of arrears of Rs.27,304=02 against the name of Smt. Damayantibai T. Bhalerao, the applicant has paid Rs.15,000/- and Rs. 4000/- on dated 03.10.2008 & 19.12.2008 respectively. Even-though arrears amount of Rs.14,319=50 are remained outstanding against the applicant at the end of December, 2008.

We have carefully gone through all the documents produced on record and all submissions, written and oral made before us by both the parties.

The Forum has come to conclusion that the details information about energy bill has been convinced to the applicant by non-applicant on dated 04.03.2009 and the applicant was agreed to pay revised energy bill of Rs.8,690/- in installments vide applicant's application in written submission on dated 04.03.2009.

The applicant's grievance application disposed off accordingly in terms of this order.

Sd/-
(D.K. Chaudhari)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR