Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/009/2011

Applicant : Shri Sudhakar Chindhuji Nirgulkar

At Post Mandhal

Tal. Kuhi,

Dist. NAGPUR.

Non-applicant: MSEDCL represented by

the Nodal Officer-O&M Division – I, Nagpur Urban Zone,

Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

ORDER (Passed on 05.04.2011)

The applicant, Shri. Sudhakar C. Nirgulkar resident of Mandhal, Tahsil Kuhi, Dist. Nagpur filed the present grievance application on dated 14.03.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

- 1. The applicant has filed this application in the Forum as no action was taken by the non-applicant on applicant's complaint letter dated 28.12.2010 and 11.03.2010, and disconnected his electric supply without serving any notice.
- 2. The applicant's case in brief is that, the applicant is a commercial consumer of the non-applicant having consumer no. 415090190861. The applicant has received an exorbitant electricity bill in the month of February 2010 showing consumption as 858 units and amount of `12396/-. Therefore the applicant has requested to the non-applicant vide letter dated 28.12.2010 for correction of bill. The applicant has reminded to the non-applicant vide letter dated 11.03.2010 for meter replacement and bill correction because in applicant's view the meter was running fast and hence faulty. The electric supply of the applicant is disconnected by the non-applicant without prior notice and no bill correction. Therefore being aggrieved, the applicant filed present application and claim following reliefs.
 - a) The bill should be revised as per consumption because the meter is faulty.
 - b) The electric connection should be regularized.
- 3. The non-applicant resisted the claim of the applicant by filing reply on dated 25.03.2011. It is submitted that there were two connections in the name of applicant

having consumer no. 415090190852 and 415090190861 respectively. The applicant did not pay electric bill of for the connection with `6126/consumer no. 415090190852. Therefore this connection was for disconnected (P.D.)permanently arrears on 08.01.2000.

The other connection having consumer no. 415090190861 is presently live. The meter of this connection was turned faulty therefore a bill of 8585 units was received by the applicant in the month of February 2010. The same bill was revised and correct bill of 102 units was issued to the applicant.

- 4. The non-applicant further added that with a intention to recover outstanding amount of permanently disconnected connection, the arrears of the connection with amount of 6126/- is diverted to the live connection being the connection of same person. The MSEDCL is suffering economical loss due to P.D. consumers. Therefore the non-applicant requested to the Forum to direct the applicant to deposit the outstanding amount.
- 5. The matter was heard in the Forum on dated 28.03.2011. Both the parties were present. On behalf of non-applicant Smt. Varnekar, Assistant Engineer and Shri Meshram, Junior Engineer, S/Dn.-I were present.
- 6. On the date of hearing on dated 28.03.2011, the matter was settled between the parties and both the parties filed

compromise pursis which is on record. It is submitted that the applicant with consumer no. 415090190852/2 is ready to pay revised electric bill. Both the parties agreed that MSEDCL shall recover total amount of `12460/-from the applicant in 4 installments. First installments of `6160/- is to be paid by the applicant upto 31.03.2011 and remaining amount to be paid by the applicant in 3 installments respectively April 2011, May 2011, and June 2011. On these terms and conditions the matter is settled between the parties and they requested to close the case.

7. In view of the compromise between the parties, Forum proceed to pass the following order.

ORDER

- 1) As per compromise between the parties, applicant shall pay final amount of bill of `12460/- to MSEDCL in 4 installments. The first installments of `6160/- is to be paid upto 31.03.2011 and remaining amount is to be paid in three installments respectively, April 2011, May 2011 and June 2011.
- 2) The applicant is fully satisfied, therefore the grievance application is disposed of as per terms and condition of compromise dated 28.03.2011.

Sd/- Sd/- Sd/- Sd/- (Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

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