Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/ 04//2012

Applicant : M/s. Aim Associates

Plot No. 14, 15 Lotus Apartment,

Vastushilp Colony,

Katol Road, NAGPUR.

Non-applicant: Nodal Officer,

The Superintending Engineer

Nagpur Urban Circle,

Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

ORDER PASSED ON 28.02.2012.

The applicant filed this grievance application on 09.01.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

The applicant's case in brief is that, the applicant took connection for construction of Residential Apartment on 15.09.2010. The Spanco has given the bill as per the tariff of

Page 1 of 3 Case No. 04/2011

temporary connection for the month of June 2011. The applicant sent several letters to Spanco to correct the bill but no relief is given to the applicant. The applicant personally approached in office of the Spanco at Gandhinbag but bill was not corrected and applicant paid it. Again applicant received bill up to 11.08.2011 at the rate of Rs. 11.50 i.e. for temporary connection tariff. Applicant filed grievance to IGRC on 10.09.2011. IGRC directed the commercial department to correct the bill as per order dated 20.09.2011. Again applicant received bill for months of September 2011 in the same rate Rs. 11.50. Again applicant approached to IGRC. Applicant was directed to pay the bill. Therefore applicant paid the bill on 05.10.2011. Applicant received a bill for October 2011 in the same rate on 01.11.2012, applicant has approached to Mr. Batra but no relief was granted, therefore applicant filed present grievance application and prayed that there should be proper billing as per commercial tariff i.e. Rs.5.50 per unit.

The non-applicant denied the case of applicant by filing reply dated 30.01.2012. It is submitted that temporary electric supply was given to the applicant and therefore that rate was applied. The applicant objected for those bills. Therefore bill were corrected.

Credit was given to the applicant of Rs. 12,580-23 in July 2011, Rs.12,861=88 in November 2011 and Rs. 2771=74 in December 2011 thus total credit of Rs.28,213=85 was given to the applicant. On spot inspection dated 25.11.2012, it is found that electric supply is used for

construction of the Flats, therefore temporary rate was changed and commercial tariff was applied.

On the date of hearing applicant and the non-applicant compromise the matter out side the Forum and filed joint pursis dated 31.01.2012 to the effect that consumer has raised dispute regarding wrong application of tariff as per the consumer, their supply is utilized for construction purpose. Hence commercial tariff should be applied. To verify the effect, joint survey of MSEDCL and Spanco and it is confirm that use is for construction purposes. Based on site visit report, tariff of consumer is agreed to be change as commercial purpose and bills are to be revised. Accordingly by adjusting late payment charges. The consumers, Spnco representative and MSEDCL agreed for above decision and withdraw the case.

Therefore matter is compromise between the parties and grievance is solve, hence Forum proceed to pass the following order.

ORDER

The matter is compromise between the parties, therefore disposed of.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

Page 3 of 3 Case No. 04/2011