

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/168/2015

Applicant : Shri Suresh Natthuji Madavi
At.Lahori, Po.Khandala
Tq.Samudrapur
Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Dn.,MSEDCL,
Hinganghat,

Applicant :- 1) Dr.Behare.

Respondent by 1) Shri Sirase,Executive Engineer. Hinganghat

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2)Adv.Subhash Jichkar
Member

3)Shri Mrs. V.N.Parihar,
Member / Secretary.

ORDER PASSED ON 03.12.2015.

1. Present grievance application was filed by applicant as per provisions at CGRF (NRZ) Nagpur and C.G.R.F. Nagpur Rural Zone, Nagpur transferred this matter to this Forum on 13.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 16.10.2015.
3. Forum heard arguments of both the parties and perused record.
4. Electric poles of the existing line failed down due to storm and rain. Applicant complained regarding the same in complaint book on 11-06-2015 but till 26-06-2015 the poles were not refixed and there was delay on the part of non applicant since 11-06-2015 to 26-06-2015 and therefore the applicant is entitle for compensation according to MERC's SOP Regulations for the period of delay for the period 17-06-2015 to 22-06-2015. It is admitted fact i.e. on 26-06-2015 staff of MSEDCL visited on spot to complete work but there was standing crop and it would be damaged therefore on request of applicant on 26-06-2015 non applicant could not complete the work till subsequent period. Applicant is entitled claim compensation for the period from 26-06-2015 to completion of work.
5. Applicant filed the application to MSEDCL on 23-10-2015 and informed that Soyabin crop is cut and field is empty therefore non applicant should complete the work but work is not complete on 23-10-2015 therefore applicant is entitle for compensation for the period from 23-10-2015 till completion of work according to MERC's SOP Regulations.
6. Therefore forum proceed to pass the following order.

ORDER

1. Grievance application is partly allowed.
2. Non applicant is directed to pay compensation to the applicant for the period of not attending complaint from 11-06-2015 to 25-06-2015 according to MERC's SOP Regulations and furthermore since 23-10-2015 till completion of work according to MERC's SOP Regulations 2005 and 2014.
3. Non applicant is directed to attend the complaint call and restore the electric supply immediately.

4. Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(Mrs. V.N. Parihar)
MEMBER/SECRETARY

sd/-
(Adv. Subhash Jichkar)
MEMBER

as/-
(Shivajirao S. Patil),
CHAIRMAN