

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)188/2016

Applicant : Shri Ajaykumar Gupta
401, Indira Appt., Rahate Colony
Wardha Rd., Nagpur-12.

Non-applicant : Nodal Officer,
The Executive Engineer,
Congresnagar Dn., NUC, MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Bhise, EE, Congresnagar Dn.
2) AEE, Regent S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri N.V. Bansod
Member

3) Mrs. V.N. Parihar,
Member, Secretary

ORDER PASSED ON 26.12.2016.

1. The applicant filed present grievance application before this Forum on 06.12.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Applicant's case in brief is that his bill for July-2016 is 1184 units. It is excessive and it may be revise.
3. Non applicant, denied applicant's case by filing reply dated 17.12.2016. It is

submitted that meter is tested by Accu-check and ii is found O.K. Consumption of July-2016 is correct. It is observed that phasewise load distributed in the premises was not balanced.

4. Forum heard arguments of both the side and perused record.

5. It is noteworthy that there is no parawise reply filed by MSEDCL. There were specific instructions to submit parawise reply according to Regulation 6.13 and 6.14 of the said Regulation but reply is not prepared properly and parawise by officers of MSEDCL. It is not proper.

6. MSEDCL produced spot inspection report on record. But connected load in this spot inspection report dated 25-08-2016 is **blank** and it is appears that it is blindly signed by Assistant Engineer, MSEDCL, Dhantoli, Nagpur. It is amounting to clear cut negligence and liable for departmental action.

7. Consumption trends of the applicant shown it is 250 units to 400 units p.m. at the most. But in July-2016 consumption is 1194 units therefore it appears that meter was suit-up in July-2016. Therefore it needs to revise bill of July-2016 considering proceeding 12 months consumption.

8. Hence we proceed to pass the following order.

ORDER

1. Grievance application is allowed.
2. Non-applicant is directed to revise bill of the applicant for the month of July-2016 considering proceeding 12 months consumption.
3. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN

