Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/165/2015

Applicant : Shri Digamber G.Zade

At. Vela, Tq. Hinganghat

Dist.Wardha.

Non-applicant : Nodal Officer,

The Executive Engineer, O&M Dn.,MSEDCL,

Hinganghat,

Applicant :- 1) Shri B.V.Betal.

Respondent by 1) Shri Sirase, Executive Engineer. Hinganghat

Quorum Present: 1) Shri Shivajirao S. Patil, Chairman.

> 2)Adv.Subhash Jichkar Member

3)Shri Mrs. V.N.Parihar, Member / Secretary.

ORDER PASSED ON 03.12.2015.

1. Present grievance application was filed by applicant as per provisions at CGRF (NRZ) Nagpur and C.G.R.F. Nagpur Rural Zone, Nagpur transferred this matter to this Forum on 13.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Non applicant, denied applicant's case by filing reply dated 29.05.2015.
- 3. Forum heard arguments of both the parties and perused record.
- 4. Applicant filed application for agricultural connection on 07-09-2014. Record show that demand note was issued to the applicant on 01-08-2015 i.e. after about eleven months and therefore the applicant is entitle for compensation for issuing late demand according to MERC's SOP Regulations 2005 and 2014.
- 5. Record Show that till today applicant did not submit test report nor paid amount of demand. Therefore applicant is required to pay amount of demand note and submit test report. Unless and until applicant did not fulfill these requirement, connection can not be given to him and applicant is not entitle for compensation regarding delay for agricultural connection.
- 6. IGRC had passed specific order in case No.6036 dated 15-07-2015 but up till now order of IGRC is not complied and departmental enquiry is not conducted. Non applicant to comply order of IGRC. Hence the following order.

ORDER

- 1. Application is partly allowed.
- 2. Non applicant is directed to pay compensation to the applicant for delay period of eleven months in issuance of demand note according to MERC's SOP Regulations 2005 and 2014.
- 3. Prayer for compensation regarding delay in giving connection is dismissed.
- 4. Non applicant is directed to comply order passed by IGRC within 30 days from the date of this order.

- 5. Applicant shall deposit amount of demand note and show produce test report in the office of MSEDCL and on such compliance by the applicant, MSEDCL shall give agricultural connection to the applicant as per Rules and Regulations.
- 6. Non applicant is directed to submit compliance report within 30 days from the date of this order.

 Sd - sd -

(Mrs. V.N. Parihar) (Adv. Subhash Jichkar) (Shivajirao S. Patil), MEMBER/SECRETARY MEMBER CHAIRMAN