

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/164/2015

Applicant : Shri Namdeo R.Wagh
At.Dasoda,Po.Mangrul
Tq.Samudrapur, Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Dn.,MSEDCL,
Hinganghat,

Applicant :- 1) Shri B.V.Betal.

Respondent by 1) Shri Hedau, Dy.Executive Engineer. Samudrapur

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2)Mrs. V.N.Parihar,
Member / Secretary.

ORDER PASSED ON 24.11.2015.

1. Present grievance application is transferred by C.G.R.F. Nagpur Rural Zone, Nagpur to this Forum on 13.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he filed application for agricultural connection on 03-03-2011 but till now connection is not given therefore applicant claims compensation.

3. Non applicant, denied applicant's case by filing reply

dated 03.10.2015. It is submitted that infrastructure is not ready therefore connection can not be given.

4. Forum heard arguments of Mr.Betal representative and Mr.Hedau, Dy.Executive Engineer, Samudrapur for MSEDCL and perused record.

5. Applicant filed application for connection of agricultural pump on 03-03-2011 but Demand is given to the applicant on 28-08-2014 i.e. after about 2 years, needless to say there is 15 days period for issuance demand. But there is delay for issuance demand therefore applicant is entitle for compensation for the period of delay more than 15 days to the applicant according to MERC's SOP Regulations 2005 and 2014. There is absolutely no problem to issue work order and given the demand. Three years period is unnecessarily neglected simply to issue demand.

6. Applicant paid the amount of demand on 08-02-2014 and test report is given on 31-01-2015 but up till now connection is not given. Infrastructure is required in this case hence period for giving connection is stipulated 90 days. But up till now no connection is given therefore applicant is entitle for compensation for delay period beyond 90 days according to MERC's SOP Regulations 2005 and 2014. Hence the following order.

ORDER

1. Application is partly allowed.
2. Non applicant is directed to pay compensation to the applicant for issuance of demand note for delayed period according to MERC's SOP Regulations 2005 and 2014.
3. Non applicant is directed to pay compensation to the applicant for delayed period of issuance of connection till release of electricity connection according to MERC's SOP Regulations 2005 and 2014.
4. Non applicant is directed to give agricultural pump connection to the applicant within 30 days from the date of this order.
5. Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

(Mrs. V.N. Parihar)

MEMBER/SECRETARY

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sd/-

(Shivajirao S. Patil),

CHAIRMAN

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