Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum

Nagpur Zone, Nagpur

Case No. CGRF(NZ)/163/2015

Applicant : Shri Rajkumar M.Wasekar

At.Po.Wagholi

Tq.Samudrapur, Dist.Wardha.

Non-applicant : Nodal Officer,

The Executive Engineer, O&M Dn.,MSEDCL,

Hinganghat,

Applicant :- 1) Shri B.V.Betal.

Respondent by 1) Shri Hedau, Dy. Executive Engineer. Samudrapur

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2)Mrs. V.N.Parihar, Member / Secretary.

ORDER PASSED ON 24.11.2015.

- 1. The applicant filed present grievance application previously before C.G.R.F. Nagpur Rural Zone, Nagpur and it was transferred to this Forum on 13.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Applicant's case in brief is that he filed application for agricultural connection on 23-01-2014 but till now connection is not given therefore applicant claims compensation.
- 3. Non applicant, denied applicant's case by filing reply

dated 03.10.2015. It is submitted that infrastructure is not ready therefore connection can not be given.

- 4. Forum heard arguments of Mr.Betal representative and Mr.Hedau, Dy.Executive Engineer, Samudrapur for MSEDCL and perused record.
- 5. Applicant filed application for connection of agricultural pump on 23-01-2014. Demand is given to the applicant on 01-04-2014. As per Regulations it is necessary to issue demand within 15 days period. There is no difficulty to issue work order but even then there is delay to issue demand note therefore applicant is entitle for compensation for the period of delay more than 15 days to the applicant according to MERC's SOP Regulations 2005 and 2014.
- 6. Applicant paid the amount of demand on 20-10-2014 and test report is given on 30-03-2015 but up till now connection is not given. Infrastructure is required in this case therefore period for giving connection is stipulated 90 days. But up till now no connection is given therefore applicant is entitle for compensation for delay period beyond 90 days according to MERC's SOP Regulations 2005 and 2014. Hence the following order.

ORDER

- 1. Application is partly allowed.
- Non applicant is directed to pay compensation to the applicant for issuance of demand note for delayed period according to MERC's SOP Regulations 2005 and 2014.
- 3. Non applicant is directed to pay compensation to the applicant for delayed period of issuance of connection till release of electricity connection according to MERC's SOP Regulations 2005 and 2014.
- 4. Non applicant is directed to give agricultural connection to the applicant within 30 days from the date of this order.
- 5. Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

sd/-

(Mrs. V.N. Parihar)
MEMBER/SECRETARY

(Shivajirao S. Patil), CHAIRMAN