

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

---

**Case No. CGRF(NZ)/162/2015**

Applicant : Shri Dharam Raghuji Uike  
At.Dasoda, Po.Mangrul  
Tq.Samudrapur, Dist.Wardha.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Dn.,MSEDCL,  
Hinganghat,

---

Applicant :- 1) Shri B.V.Betal.

Respondent by 1) Shri Hedau, Dy.Executive Engineer. Samudrapur

---

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2)Mrs. V.N.Parihar,  
Member / Secretary.

---

**ORDER PASSED ON 24.11.2015.**

1. The applicant filed present grievance application previously before C.G.R.F. Nagpur Rural Zone, Nagpur and it was transferred to this Forum on 13.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he filed application for single phase connection for residence on 13-08-2014 but connection is given on 28-09-2015 therefore applicant claims compensation.

3. Non applicant, denied applicant's case by filing reply

dated 03.10.2015. It is submitted that connection is given within time on 28-09-2015, Grievance application may be dismissed.

4. Forum heard arguments of Mr.Betal representative and Mr.Hedau, Dy.Executive Engineer, Samudrapur for MSEDCL and perused record.

5. Date of application of the applicant is 13-08-2014 and demand is given to the applicant on 30-08-2014 therefore there is only two days delay in issuance of demand note and applicant is entitle for compensation for two days delay in issuance of demand note as per MERC's SOP Regulations 2005 and 2014.

6. Applicant paid amount of demand on 24-09-2014. Applicant filed test report on 24-09-2015. Connection is given on 28-09-2015. There was necessity of infrastructure of one pole. Infrastructure was not ready. Therefore prescribed time for giving connection is ninety days. Connection is given to the applicant within stipulated time. There is no delay in giving electricity supply. As there is no delay compensation can not be granted. Hence the following order.

#### ORDER

1. Application is partly allowed.
2. There is delay of two days for issuance of demand note therefore non applicant is directed to give compensation to the applicant for these two days delay period as per MERC's SOP Regulations 2005 and 2014.
3. Other reliefs of the applicant are hereby dismissed.
4. Non applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(Mrs. V.N. Parihar)  
MEMBER/  
SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN

