

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/82/2012

Applicant : Shri Dilip Govindrao Joshi,
At 135, Ram Niwas, Sathe Marg,
Dhantoli,
NAGPUR.

Non-applicant : Nodal Officer,
The Executive Engineer,
(O&M) Division Congressnagar,
N.U.C., MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 27.9.2012.

The applicant filed present grievance application before this Forum on 1.8.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that there was excessive billing of 4600 units for the period April 2010 to June 2012. In spite of repeated objection, bill is not revised. Therefore the applicant filed present grievance application before this Forum.

2. Non applicant and Officers of M.S.E.D.C.L. Congressnagar Division Nagpur were absent on the date of hearing Dt. 4.9.2012 though called at several times and therefore case proceeded exparte against M.S.E.D.C.L. as per order Dt. 4.9.2012. After this exparte order is passed, later on, on the same date both the parties appeared before the Forum and filed joint pursis Dt. 4.9.2012 to the effect that on 4.9.2012, Dy. Executive Engineer Shri R.K. Ghatole and Asstt. Acctt. Shri Lohkare, went along with the applicant at the house of the applicant to satisfy the grievance at 1.00 P.M. Officers of M.S.E.D.C.L. explained technical aspects of the matter to the applicant and applicant was satisfied. Officers of M.S.E.D.C.L. explained how there was billing of December 2010, March 2011 and November 2011 and how credit was given to the applicant in those bills. Those officers also explained to the applicant how bill is proper. They assured that in future legal bill will be issued. This meeting was ended at 2.45 P.M. It was also decided that officers of M.S.E.D.C.L. will explain to the applicant how billing was proper for April 2010 and June 2012 and how the assessment is proper. They assured to explain of these matters to the applicant on or before 7.9.2012.

3. On 7.9.2012 both the parties again filed pursis on record to the effect that applicant appeared in the office of M.S.E.D.C.L. and all detail particulars of the bill of May 2010 to June 2012 were explained to the applicant, applicant read all those aspects and therefore now the applicant has absolutely no grievance in this case. In the month of May 2012 photo of the bill was not clear and therefore it was decided to enquire into the bill of June 2012 for 1169 units. Officers of M.S.E.D.C.L. agreed to distribute this bill in 2 months and therefore now the applicant has absolutely no grievance in this case.

4. Therefore it is clear that grievance of the applicant is fully satisfied. Hence Forum proceeds to pass the following order :-

ORDER

- 1) Grievance of the applicant is fully satisfied. Therefore grievance application is disposed off.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN