

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/42/2014**

Applicant : Late Shri Shivkumar Prasad,  
Thr:- Shri Shivesh S. Prasad,  
82, G/F, Sadiquabad Colony,  
Mankapur,  
Nagpur : 30.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 19.3.2014.**

1. The applicant filed present grievance application before this Forum on 5.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410012024642. He has been receiving excessive bills since April

2013. He complained to non applicant. Non applicant has informed that the meter is O.K. The consumer approached I.G.R.C. However, I.G.R.C. disposed off the grievance application of the consumer by order dated 27.11.2013. However, consumer is not satisfied with the said order. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 3.3.2014. It is submitted that consumer is being issued energy bills as per meter reading. On receipt of complaint from the consumer that he is receiving excessive bills since April 2013; his meter No. 90/31111600 was tested with acucheck and meter was found O.K. The consumer approached I.G.R.C. with the complaint that the said meter testing report does not pertain to concerned applicant. Learned I.G.R.C. held that the meter testing report was not in respect of meter No. 90/31111600. Hence Learned I.G.R.C. directed to replace the said meter and test the same in meter testing laboratory. Accordingly, the said meter was tested in meter testing laboratory on Dt. 26.12.2013 where meter was found faulty. Hence bill of the applicant is revised as per rules and amount of Rs. 13566.66 is deducted from the bill for January 2014 and Rs. 5987.08 will be deducted in the forthcoming energy bill. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that meter of the applicant was faulty since April 2013 which was replaced in December 2013. Non applicant also

admitted this fact in his reply dated 3.3.2014 that during the testing meter was found faulty. Hence this Forum is of the opinion that the applicant deserves revision of bill on account of faulty meter.

6. Hence, Forum proceeds to pass following order: -

### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to withdraw the billing of the applicant from April 2013 to November 2013 along with interest, D.P.C. and other charges if any.
- 3) Non applicant is further directed to revise bill of the applicant by charging average monthly consumption of corresponding period of previous year i.e. April 2012 to November 2012, for the period in dispute i.e. from April 2013 to November 2013, and issue revised bill accordingly.
- 4) Non applicant to report compliance within 30 days from the date of this order.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN