

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)176/2016

Applicant : Shri Manishkumar S.Valecha
Kamtee Rd., Raj Gulmohar Appt.
Nagpur-14.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Tekam, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri N.V.Bansod
Member

3) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 03.12.2016.

1. The applicant filed present grievance application before this Forum on 09.11.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Applicant's case in brief is that he applied for revision of excessive bill since April-2016 to June-2016 therefore these bills may be revised. Considering the

fastness of the meter 10%, IGRC ordered to revise the bills Being aggrieved said order he approached to this forum.

3. Non applicant, denied applicant's case by filing reply dated 21.11.2016. It is submitted that meter is tested in the meter testing laboratory and it is found that meter is fast by 10%. Therefore bill of April-2016 to June-2016 is revise considering 10% fastness and credit of Rs.3798.31 p.s. is given to the applicant.

4. Forum heard arguments of both the side and perused record.

5. According to the applicant he came to reside in this house in August-2015 if we perused reading since August-2015 it appears that it is very less i.e. in August-2015 there is consumption of 73 units, September-2015 – 184 units, October-2015 – 296 units, November-2015 – 93 units, December-2015 – 58 units, January-2016 – 41 units, February-2016 – 57 units & March-2016 – 235 units. Furthermore in July-2016 consumption is 65 units, in August-2016 – 81 units, September-2016 – 57 units & October-2016 – 37 units. Now let us peruse whether the consumption challenged by the applicant for the period April-2016 to June-2016 is excessive or not. In April-2016 consumption is 644 units, in May-2016 – 821 units, June-2016 – 385 units. Therefore considering the less consumption trend of the applicant it appears that in April-2016 to June-2016 there must have been some problem or meter might have been shot up. IGRC considered 10% fastness of the meter and SNDL revised bill but even if this 10% fastness is consider even then it will not been sufficient to satisfy the applicant. Considering facts and circumstances of the case, material on the record it is necessary to calculate monthly average during the period August-2015 to March-2016 and considering monthly average it is necessary

to revise the bill of April-2016 to June-2016 in the interest of the justice.

6. Hence forum proceed to pass the following order.

ORDER

1. Grievance application is allowed.
2. SNDL/Non-applicant is directed to calculate the monthly average considering the consumption of April-2015 to March-2016 and on the basis of that monthly consumption, SNDL shall revise the bill of the applicant of the period April-2016 to June-2016.
3. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN