

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NUZ)/144/2015

Applicant : Shri Pradeep Digamber Bante
113, Vaishnav Tajshri Appt.
Datatraynagar
Nagpur : 440024.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
NUC, MSEDCL,
NAGPUR.

Applicant :- In Person.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar,
Member

3) Mrs. V.N.Parihar,
Member / Secretary.

ORDER PASSED ON 05.11.2015.

1. The applicant filed present grievance application before this Forum on 10.09.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bills. Therefore meter be tested in the laboratory of MSEDCL and necessary credit may be given.

3. Non applicant, i.e. M.S.E.D.C.L. denied applicant's case by filing reply dated 23.09.2015. It is submitted that meter is tested in testing laboratory on 08-08-2015 and it is found O.K. Therefore bills can not be revised.

4. Forum heard arguments of both the sides and perused record.

5. Spot inspection report dated 23-09-2015 appear to be bogus. In this report column for " No. of rooms " is kept blank. During the course of arguments applicant argued that only three fans are shown in spot inspection report. Business Manager shall look into the matter personally.

6. As per order dated 28-09-2015 it was order that the meter be tested in the laboratory of MSEDCL. Accordingly Executive Engineer, Urban Testing Division, MSEDCL, Nagpur filed meter testing report dated 04-11-2015 and as per said report meter "Error" was found -1.24% and this "error" is beyond permissible limit. As the "error" is -1.24% it means meter record slow consumption and therefore possibility of less consumption can not be ruled out. Considering error -1.24% it is necessary to revise the bills of the consumer. Hence following order: -

ORDER

1. Grievance application is partly allowed.
2. As per meter testing report dated 04-11-2015 there is error of - 1.24% therefore non applicant is hereby directed to revise the bills of the applicant considering -1.24% of error as per meter testing report dated 04-11-2015 issued by Executive Engineer, Urban Testing Division,

MSEDCL Nagpur.

3. Non applicant is hereby directed to submit compliance report within 30 days from the date of this order.

Sd/-	sd/-	sd/-
(Mrs. V.N. Parihar)	(Adv. Subhash Jichkar)	(Shivajirao S. Patil),
MEMBER/ SECRETARY	MEMBER	CHAIRMAN

