

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NUZ)/158/2015

Applicant : Shri Pandurang S. Dhote,
User Shri Shankar Dhote,
Plot No. 14,
Dada Thakre's House, Omnagar,
Nagpur : 440009.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Shankar Dhote.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Mrs. V.N.Parihar,
Member / Secretary.

ORDER PASSED ON 28.10.2015.

1. The applicant filed present grievance application before this Forum on 6.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he does not agree with laboratory testing report declaring the meter O.K. and requested for revision of the bill. Being aggrieved by the order passed by Learned I.G.R.C. applicant approached to this Forum.

3. Non applicant, i.e. M.S.E.D.C.L. denied applicant's case by filing reply Dated 21.10.2015. It is submitted that meter is tested in meter testing laboratory on 12.9.2013 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. During the course of arguments applicant argued that it is his grievance that only in the month of June 2015, he received excessive bill of 316 units. However, we have carefully perused CPL of the applicant. In May 2015, there was Inaccessible status and average billing was 22 units only. In June 2015 actual reading was taken and consumption is shown as 316 units for 2 months and credit of Rs. 99.52 and Rs. 16.25 is already given to the applicant. Bill of June 2015 for 316 units is bill for 2 months. It means monthly, there was about 158 units consumption and it is not excessive considering connected load. Record shows that in July 2015, meter was replaced and another meter is installed. For testing purpose, again meter was replaced in September 2015.

6. If we peruse previous consumption trend of the applicant, it is noteworthy that it was havoc. In January, February and March

2013, consumption was 2 units in each month. In April 2013 - 58 units, May 2013 – 95 units, July 13 – 81 units, August 2013 – 35 units, September 2013 – 31 units, October 2013 -23 units, November 2013 – 28 units, December 2013 – 19 units, January 2014 – 16 units, February 2014 – 15 units, March 2014 – 21 units, April 2014 – 97. Therefore it appears that there was some thing fishy in the matter or earlier meter was faulty. No other presumption can be drawn. When proper meter is installed by replacing old meter in July 2015, then accurate reading is coming but consumer has a habit to enjoy less consumption of faulty meter just like two units every month and therefore it is misunderstanding of the applicant that bill is excessive. There are two meters in the premises. Considering connected load, in our opinion, there is no scope for revision of the bill and grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Mrs. V.N. Parihar)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S. Patil),
CHAIRMAN