## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

## Case No. CGRF(NZ)175/2016

Applicant : Shri Ramakant R.Tiwari

301, Bild.No.I, Mhada City, Subhash Rd.

Cotton Market, Nagpur-18.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Tekam, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Shri N.V.Bansod Member

3) Mrs. V.N.Parihar, Member, Secretary

## ORDER PASSED ON 23.11.2016.

- 1. The applicant filed present grievance application before this Forum on 08.11.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Applicant's case in brief is that he received excessive bill due to non display on the meter. Therefore he claimed revision of the bill. IGRC directed to revise the

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Bill of June-2016 & July-2016 considering monthly average of 575 units. Being aggrieved by this order of IGRC he approached to this forum.

- 3. Non applicant, denied applicant's case by filing reply dated 21.11.2016. It is submitted that there was no display on the meter. Therefore meter can not tested. There is heavy connected load of the applicant i.e. 5 Ceiling Fans, 6 Tube lights, 1 T.V., 1 Freeze, 1 A.C., 1 Geezer, 10 LED Bulbs, 1 Washing Machine. If A.C. is used 10 hours during the day and night consumption can be 350 units p.m. Consumption of other equipment is 275 units. Therefore IGRC hold consumption of applicant 575 units on the basis of connected load and directed to revise the bill. Credit will be given to the applicant as per order of IGRC and it will reflect in next bill.
- 4. Forum heard arguments of both the side and perused record.
- 5. We have carefully perused order passed by learned IGRC. IGRC has correctly considered connected load of A.C. of 1 Ton & other load. On the basis of connected load consumption is considered is 575 units per month. According to order of the IGRC SNDL is directed to revise the bill and credit will be reflect in next month.
- 6. Applicant argued that at the most there can be consumption of 400 to 450 units. There is no basis for this presumption. Therefore there is no base in the argument of the applicant. It was after all the summer time therefore it is but natural that there can be more use of A.C. in this summer. Therefore if 24 hours during the day and night A.C. used for 10 hours there can be consumption of 350 units per month there also other electrical equipments. Therefore IGRC correctly hold consumption of the applicant 575 units per month.

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- 7. In our opinion order passed by IGRC is legal and proper therefore needs no interference. Therefore grievance application is dismissed.
- 8. Hence the following order.

## **ORDER**

1. Grievance application is dismissed.

Sd/-(N.V.Bansod) MEMBER

sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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