

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/41/2014**

Applicant : Shri Prashant M. Khobragade,  
Plot No. 47, Flat No. 01/B,  
Shraddha Aptts., Nara Road,  
Bhim Chouk, Jaripatka,  
Nagpur : 14.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 19.3.2014.**

1. The applicant filed present grievance application before this Forum on 4.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is commercial consumer of non applicant, bearing Consumer No. 41001341029. He has been receiving excessive bills. His meter has

been tested twice. Even then non applicant has informed that the meter is O.K. The consumer approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the consumer by order dated 14.1.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 18.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. On receipt of complaint from the consumer that he is receiving excessive bills; his meter No. 28/03004018 was tested with acucheck on 13.12.2013 and meter was found O.K. The consumer has approached to I.G.R.C. Learned I.G.R.C. held that the consumption for the period from May 2013 to November 2013 is 2447 units (average use 272 units per month) as compared to 2547 units (average of 282 units per month) of the corresponding period of previous year i.e. May 2012 to November 2012. Hence the present consumption can not be termed as excessive. On this ground, Learned I.G.R.C. rejected the grievance application of the applicant by order dated 14.1.2014. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 18.2.2014, this Forum directed that the applicant's meter should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter

is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN