

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NUZ)/155/2015

Applicant : Smt. Dropatabai S. Agrawal,
L.G. 64, N.I.T. Garden,
Shantinagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,,
NAGPUR.

Applicant :- Shri Aditya Agrawal.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SSDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Mrs. V.N.Parihar,
Member / Secretary.

ORDER PASSED ON 28.10.2015.

1. The applicant filed present grievance application before this Forum on 5.10.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that her connection was made P.D. in December 2009 and she requested for revision of P.D. dues along with arrears and interest. Being aggrieved by the order passed by Learned I.G.R.C. applicant approached to this Forum.

3. Non applicant, i.e. M.S.E.D.C.L. denied applicant's case by filing reply Dated 26.10.2015. It is submitted that supply was permanently disconnected in December 2009 due to non payment of electricity bills. According to regulation 6.6 of the said regulations, grievance application is barred by limitation.

4. Another non applicant i.e. SNDL also denied applicant's case by filing reply Dt. 21.10.2015. It is submitted that supply is permanently disconnected in December 2009 for non payment of amount of Rs. 24075.71 and SNDL has no powers to revise electricity bill during the period prior to April 2011. Grievance application deserves to be dismissed.

5. Forum heard arguments of both the sides and perused record.

6. During the course of hearing, there was settlement between the parties outside the Forum. Therefore applicant filed application Dt. 26.10.2015 on record to the effect that it was suggested by the officers of non applicant that non applicant is ready to reduce fictitious bill out of the P.D. arrears, whatever fictitious amount will be calculated may be deducted and remaining amount

which is legal, applicant will pay it. On this application Nodal Officer of non applicant had given say to the effect that “bill revision will be made as per M.S.E.D.C.L. rules and will be intimated to the consumer”. Consumer agreed with this suggestion and frankly told that he will pay legal bill after deducting fictitious arrears.

7. Therefore grievance of the applicant is fully redressed. Hence following order:-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to calculate amount of fictitious bill and to deduct it from actual arrears and to intimate the consumer the legal amount payable. On receiving such directions, applicant is at liberty to deposit that much amount. Hence grievance application is disposed off.

(Mrs. V.N. Parihar)
MEMBER/
SECRETARY

(Shivajirao S. Patil),
CHAIRMAN