

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/275/2014

Applicant : Shri Umeshkumar K. Agrawal,
6, H.I.G. Hiwari Layout,
Wardhamannagar
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.12.2014.

1. The applicant filed present grievance application before this Forum on 30.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bills and therefore bills may be revised.

3. Non applicant denied applicant's case by filing reply Dt. 17.11.2014. It is submitted that Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It was ordered that meter be tested in the laboratory of M.S.E.D.C.L. and to submit meter testing report. S.N.D.L. was directed to produce spot inspection report on record. Accordingly, SNDL produced spot inspection report on record and Executive Engineer, Testing Dn. (U), MSEDCL, Nagpur filed testing report Dt. 6.12.2014 on record and meter is shown O.K.

6. We have carefully perused CPL of the applicant. It is noteworthy that consumption trend of the applicant since beginning till today is 200 – 300 – 400 – 600 – 828 units maximum. However, it is rather surprising to note that in the month of August 2014 reading is shown 2445 units and in September 2014 – 3347 units. Very medium type of load is shown in spot inspection report. There are only 4 fans, 2 bulbs, 2 CFL, 3 Tube lights, one T.V., 1 freeze and 1 A.C. Therefore by no stretch of imagination consumption can be more than 2000 units per month as shown in August and September 2014. It is true that meter is tested in the laboratory of M.S.E.D.C.L. and it is found O.K. but it was O.K. on the date of testing. Only conclusion which can be drawn

from the given set of circumstances is that meter must have jumped in August and September 2014 and therefore consumption of 2445 units and 3347 units is appearing. In our considered opinion, it is only because of jumping of meter and therefore bills of August and September 2014 need to be revised considering previous 3 months consumption which was correctly recorded. Hence following order : -

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bill of August & September 2014, considering previous 3 months consumption of the applicant in May, June & July 2014, and accordingly revise the bill of August 2014 & September 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN