

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/145/2015**

Applicant : Shri G.U. Nagpure,  
User Vikram G.Gupta,  
Plot No. 300, Darshan Col.,  
Nandanwan,  
Nagpur : 400 009.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,,  
NAGPUR.

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Applicant :- Shri Vikram G.Gupta.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Adv. Subhash Jichkar  
Member.

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**ORDER PASSED ON 26.10.2015.**

1. The applicant filed present grievance application before this Forum on 11.9.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he does not agree with acucheck testing report and requested to test the meter in meter

testing laboratory and to revise the bill. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 23.9.2015. It is submitted that meter is tested by acucheck on 21.7.2015 and it is found O.K. Learned I.G.R.C. ordered to revise the bill as per order dated 9.9.2015.

4. Forum heard arguments of both the sides and perused record.

5. Order of I.G.R.C. shows that it was the grievance of the applicant that applicant does not agree with acucheck report and requested for testing of the meter in meter testing laboratory and to revise the bill. It is a great surprise that even then Learned I.G.R.C. ignored important request of the applicant to test the meter in meter testing laboratory. Needless to say that meter testing laboratory is available with SNDL and Learned I.G.R.C. is empowered to pass the order with the directions to test the meter in meter testing laboratory of SNDL but that much prayer is also not granted by Learned I.G.R.C. and hence it seems surprising and otherwise. When the consumer is ready to pay meter testing charges and meter testing laboratory is available with SNDL, even SNDL also should have tested the meter in meter testing laboratory and if not done so, Learned I.G.R.C. was authorized to issue directions for testing the meter in meter testing laboratory but Learned I.G.R.C. ignored this important aspect of the matter. Not in this particular case, but it is experience of this Forum that it is repeated in each and every case inspite of our directions in many other matters. We hope progress in future.

6. As per request of the applicant, during the hearing on Dt. 28.9.2015, it was ordered by this Forum that meter be tested in the laboratory of SNDL in presence of the applicant and to file report on record. Accordingly meter is tested in the laboratory of SNDL and as per meter report Dt. 17.10.2015, meter is O.K. As the meter is O.K., consumption utilized by the applicant is correctly recorded by the meter. Therefore there is no scope for further revision of the bill.

7. Learned I.G.R.C. already directed Commercial Manager to revise the bill of the bill of June 2015 and August 2015 considering monthly average of 225 units and give credit of balance unit along with credit of DPC in ensuing bill of the applicant and Commercial Manager has to submit compliance report by 26.9.2015. Therefore sufficient relief is granted by Learned I.G.R.C. and there is no scope for further revision.

8. In our opinion, grievance application deserves to be dismissed. Hence following order :-

#### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN