

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)165/2016

Applicant : Smt. Vanmala P.Gubre
194, Shrikrushnanagar, Besa Rd.
Manewada, Nagpur-27.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC, MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office
2) Shri Tekam, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri N.V.Bansod
Member

3) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 16.11.2016.

1. The applicant filed present grievance application before this Forum on 14.10.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 03.11.2016.

3. Forum heard arguments of Non-applicant and perused record.
4. There was average billing in the month of May-2016, June-2016 & July-2016 @ 133 unit p.m. Applicant applied for replacement of meter on 3 occasions i.e. 18-07-2016, 09-08-2016 & 01-09-2016. Meter was replaced on 18-08-2016. In August-2016 consumption is shown 1242 units for 4 months. Meter was sent for testing but there was no display on the meter. Therefore meter can not be tested. It is specifically mentioned in the order passed by the IGRC that due to no display, the accuracy of the meter can not be confirmed in the MTL. Therefore it is clear that as there was no display. Meter was faulty. Therefore it is necessary to revise the bill according to 2nd Proviso of Regulation 15.4.1 of MERC (Electricity Supply Code and other Conditions of Supply) Regulations, 2005.
5. IGRC ordered to revise the bill @ 185 unit p.m. but in our opinion that the calculation is not proper and it is to revise the bill for the month of May-2016 to September-2016 considering the provision of 15.4.1.
6. Applicant argued that average bill 133 unit p.m. given in May-2016, June-2016 & July-2016 is admitted to him but we do not agree with this argument as the average bill is shown less therefore applicant is admitting it but both the parties are bind by relevant Regulation.
7. In our opinion it is necessary to revise the bill of May-2016 to September-2016 according to 2nd Proviso of Regulation 15.4.1.
8. Hence the following order.

ORDER

1. Application is partly allowed.

2. Order passed by IGRC is modified and cancelled.
3. Non-applicant is directed to revise the bill of applicant for the month of May-2016 to September-2016 according to 2nd proviso of Regulation 15.4.1 of MERC (Electricity Supply Code and other Conditions of Supply) Regulations, 2005.
4. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN