

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/124/2015**

Applicant : Shri Krishna B. Kanorkar,  
Plot No. 48/Q, Azamshah Layout,  
Ganesh Nagar,  
Nagpur : 400 009.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,,  
NAGPUR.

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Applicant :- Shri Naidu.

Respondent by 1) Shri Rody, Nodal Office.  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Mrs. V.N. Parihar,  
Member / Secretary.

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**ORDER PASSED ON 26.10.2015.**

1. The applicant filed present grievance application before this Forum on 10.8.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bills. He approached to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. dt. 4.8.2015, he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dated 25.8.2015. It is submitted that meter is tested on 9.7.2015 and it is found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed. house of the applicant is a triple storied building having 10 rooms. There are 12 fans, 10 CFL, 12 tube lights, 6 T.Vs., 6 set top box, 1 fridge, 3 coolers, 1 motor pump, 1 mixer, 2 ACs, 3 geezers, 1 washing machine and there is excessive load. Learned I.G.R.C. has passed legal and proper order. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. It is pertinent to note that since January 2012 till July 2013, there was old meter of M.S.E.D.C.L. and during this period also there was same trend of consumption. S.N.D.L. replaced the old meter and installed new meter in August 2013. Thereafter also there is same trend of consumption. Therefore we find no force in the grievance of the applicant that meter of SNDL is fast.

6. Record shows that as per spot inspection report there is very heavy load including lift. Considering connected load, it

appears that consumption is proper. Since beginning there is same trend of consumption of the applicant.

7. During the course of arguments, it was ordered by the Forum on 28.8.2015 to test the meter in the laboratory of M.S.E.D.C.L. in presence of the applicant. As per meter testing report dt. 28.9.2015 issue by Executive Engineer, Urban Testing, MSEDCL, Nagpur, meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

8. Applicant presented the grievance application on 10.8.2015. Therefore it was necessary for the Forum to dispose off it on or before 10.10.2015 i.e. within 2 months. But there was delay in deciding the application for the following reasons :-

I) It is noteworthy that arguments were heard on 28.8.2015 and case was closed for order and for production of meter testing report by M.S.E.D.C.L. on or before 19.9.2015, but M.S.E.D.C.L. did not file testing report on or before 19.9.2015 but the same was filed on 28.9.2015. At the time of arguments on Dt. 28.8.2015, Quorum of the Forum was Chairman & Member / Secretary Shri A.S. Shrivastava. But Member / Secretary Shri Shrivastava retired on 30.9.2015, i.e. soon after 2 days of production of testing report on record.

II) Therefore Forum could not decide the matter before retirement of then Member / Secretary Shri Shrivastava. Therefore on 5.10.2015, it was ordered by this Forum to issue fresh notice to both the parties for hearing purpose, because meanwhile new

Member / Secretary Mrs. V.N. Parihar, Executive Engineer took the charge and hence fresh hearing was conducted in this matter on 26.10.2015. and arguments were heard. On 26.10.2015 we heard the matter and immediately on the same day we are passing the order. Therefore there was no delay on the part of this Forum but it was due to late production of meter testing report, retirement of then Member/Secretary and insufficient Forum. Hence fresh hearing was taken. Hence the following order :-

### ORDER

- 1) Grievance application is dismissed.

(Mrs. V.N. Parihar)  
MEMBER/  
SECRETARY

(Shivajirao S. Patil),  
CHAIRMAN