## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/143/2015

Applicant : Shri Mohd. Habib Mohd. Yusuf,

Near Bhutia Darwaja, Dasara Road, Mahal, Nagpur: 400 002.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : In Person.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present: 1) Shri Shivajirao S. Patil, Chairman.

> 2) Adv. Subhash Jichkar Member.

## ORDER PASSED ON 19.10.2015.

1. The applicant filed present grievance application before this Forum on 7.9.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

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- 2. Applicant's case in brief is that he received excessive bills and being aggrieved by the order passed by I.G.R.C. he approached to this Forum.
- 3. Non applicant denied applicant's case by filing reply Dated 23.9.2015. It is submitted that meter is tested in the laboratory and it is found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.
- 4. Forum heard arguments of both the sides and perused record.
- 5. In June 2015, consumption is shown as 1366 units for 2 months. It means it was 683 units per month. But in May 2015 status was Inaccessible and there was average billing of 417 units. Therefore actual reading was taken in June 2015 and credit of Rs. 3387.50 is already given to the applicant
- 6. Again in August 2015 bill is issued for 1274 units for 2 months. It means it was 637 units per month. But in July 2015, there was inaccessible status and credit of Rs. 6175.70 is given to the applicant.
- 7. If we peruse earlier consumption pattern of the applicant it is crystal clear that in September 2013 consumption is 494 units, in September 2014 469 units, in November 2014 551 units, in December 2014 449 units, in April 2015 532 units. Therefore

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there is same trend of consumption. It is true that there was some more consumption in June 2015 and August 2015 approximately 683 units and 637 units per month respectively. But if there is excessive use of electricity it is but natural to have more consumption.

8. As per order passed by Learned I.G.R.C. meter is replaced, new meter is installed and old meter is tested in the laboratory of SNDL. As per meter testing report dated 1.8.2015 meter is found O.K. and therefore bill can not be revised. Grievance application deserves to be dismissed. Hence following order:

## **ORDER**

1) Grievance application is dismissed.

Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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