Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/061/2009

Applicant : Shri Murlidhar Vishwanath Agrawal

At Plot No. 29/3 Central Avenue NAGPUR.

Non-applicant: MSEDCL represented by

the Nodal Officer-Executive Engineer,

Gandhibag Division, NUZ,

Nagpur.

Quorum Present : 1) Shri Meera Khadakkar

Chairman,

Consumer Grievance Redressal

Forum,

Nagpur Urban Zone,

Nagpur.

2) Smt. Gouri Chandrayan,

Member,

Consumer Grievance Redressal

Forum,

Nagpur Urban Zone,

Nagpur.

3) Shri S.F. Lanjewar

Executive Engineer &

Member Secretary,

Consumer Grievance Redressal Forum, Nagpur Urban Zone,

Nagpur.

ORDER (Passed on 04.01.2010)

The present grievance application has been filed on 04.11.2009 under Regulation 6.4 of the Maharashtra Electricity

Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of immediate reconnection of his electric supply, the respondent has also expressed desire to give new electric connection after following the procedure.

During the course of hearing both the parties discussed and decided to ascertain the consumer's liability towards arrears of the electricity bill of the earlier owner of the property occupied by the applicant. Accordingly both the parties have worked out the amount to be paid by the consumer.

The non-applicant has filed a letter before this Forum, informing that new electric connection is given to the consumer after completion of the formalities, according to the settled procedure.

The consumer is absent after first date for hearing he has orally informed that the grievance is resolved. However, no written submission is filed by him.

The matter is kept pending since long as the consumer has not approached after first date of hearing. It will have to be presumed that the grievance is now resolved.

After considering the respondent's letter dated 31.12.2009 and consumer's oral intimation.

We are satisfied that the consumer's grievance is now resolved. There is no need of any formal order.

Therefore, the case is disposed off accordingly.

Sd/(S.F. Lanjewar) (Smt. Gauri Chandrayan) (Smt. Khadakkar)
Member-Secretary MEMBER CHAIRMAN
CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's

NAGPUR URBAN ZONE, NAGPUR.

Member-Secretary Consumer Grievance Redressal Forum, Maharashtra State Electricity Distribution Co.Ltd., Nagpur Urban Zone, NAGPUR