## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/63/2012

Applicant : Late Alburn James Patole,

Thr:- Shri Paul Patole,

At P.K. Salve Rd. near St. Joseph

Convent School,

NAGPUR.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee), M.S.E.D.C.L. NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat Member Secretary.

## ORDER PASSED ON 30.7.2012.

The applicant filed present grievance application before this Forum on 18.6.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that applicant received excessive electric bills since May 2010 and therefore it is necessary to revise that bill and meter should be tested in the laboratory in presence of the Forum and necessary action

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may be taken against the concerned employee of M.S.E.D.C.L. Applicant also claimed compensation of Rs. 5000/- for harassment.

- 2. Non applicant denied the applicant's case by filing reply Dt. 9.7.2012. It is submitted that meter is in the name of Albern James Patole but the applicant Paul Patole is not the consumer within the meaning of Section 2 (15) of Electricity Act 2003. Even then the applicant signed A-1 form in the capacity of the consumer. Therefore the grievance application deserves to be dismissed. Bill are issued to the applicant every month as per meter reading. As per request of the applicant, he deposited meter testing charges Rs. 100/- vide his application Dt. 25.4.2012. Meter was tested by Acucheck machine on 29.6.2012 and it was found fast by 5.81%. Non applicant is ready to examine the meter in the laboratory if it is ordered by this Forum and may revise the bill if so ordered and may change the meter if it is ordered.
- 3. Forum heard the arguments of both the sides and perused the record.
- 4. During the course of hearing the matter is compromised between the parties out side the Forum and both the parties filed joint pursis Dt. 24.7.2012. In this pursis it is specifically mentioned that "Considering request of consumer, meter was tested on 29.6.2012 and found 5.81% fast". As the meter found fast by 5.81%, it is agreed by both the parties to revise the bill for the period of April 2012 to concerned billing

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month i.e. July 2012. Further it is agreed to change the faulty meter. On the basis of above agreement applicant has agreed to withdraw the case filed before C.G.R.F.

5. Therefore matter is compromised between the parties. Grievance application is fully satisfied and therefore it is necessary to dispose off the matter. Hence Forum proceeds to pass following order:-

## ORDER

1) Matter is compromised between the parties and the grievance application is fully satisfied. Therefore the case is disposed off.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

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