Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/116/2013

Applicant : Shri Rajendra Dullu Birha,

Old Danaganj Sweeper Colony,

Behind Harihar Mandir,

Lakadganj, Nagpur.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri Subhash Jichkar,

Member.

ORDER PASSED ON 5.9.2013.

- 1. The applicant filed present grievance application before this Forum on 6.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that his meter is fast and he is receiving excessive bills. Therefore bill may be revised.
- 3. Non applicant denied applicant's case by filing reply dated 30.7.2013. It is submitted that meter of the applicant is

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tested in testing laboratory of M/s. SPANCO and it is found O.K. Therefore grievance application deserves to be dismissed.

- 4. Forum heard arguments of both the sides and perused the record.
- 5. It is matter of record that recently applicant riled his previous grievance application Case No. 78/13 with same allegations that his meter is fast and it be tested in the laboratory of M.S.E.D.C.L. and therefore in that matter it was ordered by the Forum that meter be tested in the M.S.E.D.C.L. laboratory in presence of applicant and Member / Secretary of the Forum. Accordingly that meter was removed for testing purposes and new meter is installed at the premises of the applicant. Old meter was tested in the laboratory of M.S.E.D.C.L. and it was found that old meter was O.K. Therefore grievance application Case No. 78/13 was dismissed by this Forum recently on 12.8.2013.
- 6. During the pendency of Case No. 78/13, which was decided on 12.8.2013, mean while old meter was taken for testing purposes and this new meter was installed again the applicant started complaining that this new meter is also fast. It is rather surprising to note that during the pendency of case No. 78/13, present grievance application case No. 116/13 is presented before the Forum on Dt. 6.7.2013.
- 7. M/s. SPANCO produced meter testing report on record Dt. 4.6.2013 and it shows that meter is O.K. Consumption pattern

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also appears to be similar and there is no excessive bill. Therefore in our opinion, there is no force in grievance application and application deserves to be dismissed. Hence the following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER / SECRETARY Sd/-(Shri Shivajirao S.Patil) CHAIRMAN

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