

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/52/2014

Applicant : Shri Suresh Wasudeorao Patil,
Flat No. 609, Rajat Heights
Koradi Road, Mankapur,
Nagpur : 30.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 28.4.2014.

1. The applicant filed present grievance application before this Forum on 14.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

410017290553. He has been receiving excessive bills since long. He complained to non applicant regarding excessive bill. Non applicant informed that the meter is O.K. But he is not satisfied with the result. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 9.1.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 4.3.2014. It is submitted that the consumer is being issued electricity bill as per meter reading. On receipt of complaint from the consumer in November 2013, his meter No. 65/04188984 was tested with acucheck in presence of consumer, where it was found O.K. Consumer was not satisfied with this result, hence he approached to I.G.R.C. Consumer's CPL shows that the average use of the consumer in the year 2010 was 110 units, in 2011 was 135 units, in 2012 was 146 units & in 2013 average consumption was 136 units. Hence, Learned I.G.R.C. rejected grievance application of the applicant by order Dt. 9.1.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL,

Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant. Hence bill can not be revised.

Applicant filed present grievance application on Dt. 14.2.2014. Hence it was necessary for this Forum to pass the order on or before 13.4.2014. However, the non applicant submitted the meter testing report on 21.4.2014. After the receipt of meter testing report, the Forum passed the order on next hearing. Hence the delay caused is due to late submission of meter testing report by the non applicant.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN