

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/005/2011

Applicant : Shree Gurudev Dal Industries,
At Plot No. 416,
Chikhali-layout,
Dipti Signal,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Gandhibag Division,
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 08.03.2011)

The present grievance application is filed by Shree Gurudev Dal Industries, Plot No. 416, Chikhli layout, Dipty Signal Nagpur on dated 04.02.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

1. The applicant Shri Gurudev Dal Industries, consumer no. 419992787156 has filed complaints to the Executive Engineer Gandhibag Division, the non-applicant on dated 30.08.2010, 16.11.2010, 20.12.2010 for withdraw of `56,548.07/- charged by the non-applicant as power factor penalty. But no action was initiated by the non-applicant, therefore being aggrieved the applicant filed the grievance in the Forum on dated 04.02.2011 and requested to the Forum that

a) To direct the non-applicant to withdraw ` 56,548.07/- which is levied as a power factor penalty charges.

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2. The applicant's case in brief is that the applicant is an Industrial consumer of the non-applicant with the consumer no. 419992787156. The applicant has complaint to the non-applicant for excessive bill of ` 56,548.07/-. This is due to concerned official of the non-applicant noted wrong reading and therefore the applicant has to pay ` 56,485/-. The applicant filed several applications in the office of MSEDCL to correct the bill, but no action has been taken. Therefore prayer of the applicant is to withdraw the above amount which is charged as power factor penalty.

3. The matter was heard in the Forum on dated 03.03.2011 on behalf of the non-applicant Shri. V. Meshram was present but the applicant was absent. The non-applicant has informed to the Forum that he has submitted a joint pursis on behalf of both the parties and the grievance is totally resolved.
4. During the course of hearing applicant and non-applicant both filed the joint pursis on dated 01.03.2011 and submitted that in the bill of July 2010 P.F. penalty was charged with amount of ` 56,548/-. The non-applicant has corrected the bill in the month of January 2011 and fresh bill is issued. Accordingly on dated 22.02.2011 applicant deposited total payment of ` 69,320/- as per receipt no. 7038858. Therefore problem of the applicant is completely solved and applicant requested to the Forum to withdraw his grievance application. This pursis is accepted by the Executive Engineer, Gandhibag Division and submitted that the dispute has been settled.
5. Therefore it is clear that the grievance of the applicant is settled. Therefore Forum proceed to pass the following order.

ORDER

The grievance application is hereby disposed of.

Sd/- (Smt.K.K.Gharat) MEMBER SECRETARY	Sd//- (Adv.GauriChandrayan) MEMBER	Sd/- (ShriShivajirao S.Patil) CHAIRMAN
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