

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/38/2014

Applicant : Shri Rajaram Narayan Pawar,
1404, Buddha Nagar, Ashinagar,
Dr. Ambedkar Marg,
Nagpur : 18.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 19.3.2014.

1. The applicant filed present grievance application before this Forum on 1.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410010968902. It is submitted by the applicant that for late payment

of bill additional amount is charged. If the bill is not paid interest is levied on this amount also. It is further stated that while replacement of old meter final reading of the meter was not informed to the applicant. Hence adjustment units shown can not be relied upon. Along with other submissions, the applicant submitted that in the same bill interest amount is shown for Rs. 6629 and arrears of interest are shown as Rs. 1544.72. As such compound interest is levied on the applicant. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 17.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. Meter of the applicant No. 90/01530679 was replaced in November 2013 and new meter No. 65/G-1122302 was installed. Average bill for 169 units was issued. In December 2013 bill for actual meter reading for 266 units along with adjustment of previous meter for 152 units totaling to 418 units for two months was issued for Rs. 6972.34 by deducting amount paid for average units Rs. 906.61 along with arrears of Rs. 3573.19. Interest amount of Rs. 66.69 is shown in the bill of December 2013 for current month whereas amount of Rs. 1544.72 towards interest is shown for total period. Simple interest has been levied on the bill of the applicant. Moreover the additional amount of Rs. 400.34 has been levied as per order of MERC in Case No. 95/2013 and MSEDCL's Circular No. 209. Learned I.R.G.C. rejected grievance application by order dated 10.1.2014. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was clarified by the non applicant that the billing procedure for the billing of the applicant is exercised as per standard procedure which has been followed through out the department. As such this Forum is of the opinion that there is no irregularity in the billing of the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN