

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/299/2014

Applicant : Shri Mahendra Murlidhar Girole,
Plot No. 61/B, Sunder Nagar,
Bhandewadi,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 16.1.2015.

1. The applicant filed present grievance application before this Forum on 23.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill for August 2014 for 2157 units and therefore it be revised. Being aggrieved by the order passed by Learned I.G.R.C. he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 8.12.2014. It is submitted that the meter is tested in meter testing laboratory of M/s. SNDL in presence of the applicant on 7.11.2014 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused spot inspection report. There are only 2 rooms, 3 CFL, one bulb, 1 tube light, 1 TV and one fan. Therefore there is very less lod of the applicant. Consumption trend of the applicant shows that his consumption is below 100 units every month constantly till July 2014. In some months it is even below 50 units per month. However, it is rather surprising to note that though meter was one and the same, in August 2014 its reading is 2157 units. The only conclusion which can be drawn from these circumstances that meter must have been jumped in this month and therefore this much consumption appeared. We are of the considered opinion that according to principals of natural justice it is necessary to revise this bill by applying the average of one year for revision of bill of August 2014. Hence the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to calculate average of 12 months of the consumption of applicant and accordingly revise the bill of August 2014.
- 3) Compliance should be reported within 30 days.

(Anil Shrivastava)
MEMBER
SECRETARY

(Adv. Subhash Jichkar)
MEMBER

(Shivajirao S. Patil),
CHAIRMAN